

#### **Police Committee**

Date: THURSDAY, 4 APRIL 2019

Time: 11.00 am

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

**Members:** Douglas Barrow (Chairman)

Deputy James Thomson (Deputy Chairman)

Nicholas Bensted-Smith Deputy Keith Bottomley

Tijs Broeke

Simon Duckworth

Alderman Emma Edhem Alderman Alison Gowman Christopher Hayward Alderman Ian Luder

Andrew Lentin (External Member)
Deborah Oliver (External Member)

**Deputy Henry Pollard** 

**Enquiries:** Alistair MacLellan

alistair.maclellan@cityoflondon.gov.uk

Lunch will be served in Guildhall Club at 1PM NB: Part of this meeting could be the subject of audio or video recording

## John Barradell Town Clerk and Chief Executive

Future meetings of the Committee are scheduled at 11.00am on the following dates:

16 May 2019 11 July 2019 19 September 2019 24 October 2019 28 November 2019

#### **AGENDA**

#### Part 1 - Public Agenda

- 1. APOLOGIES
- 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA
- 3. MINUTES

To agree the public minutes and summary of the meeting held on 28 February 2019.

For Decision (Pages 1 - 10)

4. **OUTSTANDING REFERENCES** 

Joint Report of the Commissioner and Town Clerk.

For Information (Pages 11 - 14)

5. MINUTES - PROFESSIONAL STANDARDS AND INTEGRITY SUB (POLICE) COMMITTEE - 15 MARCH 2019

To receive the *draft* minutes of the Professional Standards and Integrity Sub (Police) Committee meeting held on 15 March 2019.

For Information (Pages 15 - 20)

6. **RESPONSE TO DOMESTIC ABUSE (REFERENCE 16/2018/P)** Report of the Commissioner.

For Information (Pages 21 - 32)

7. **SECURE CITY PROGRAMME - UPDATE AND ROAD MAP FOR DEVELOPMENT**Joint Report of the Commissioner and Town Clerk.

For Information (Pages 33 - 50)

8. **QUARTERLY COMMUNITY ENGAGEMENT UPDATE** Report of the Commissioner.

For Information (Pages 51 - 70)

#### 9. QUARTERLY EQUALITY AND INCLUSION UPDATE

Report of the Commissioner.

For Information (Pages 71 - 76)

#### 10. DRAFT SAFER CITY PARTNERSHIP STRATEGY 2019-22

Report of the Town Clerk.

For Information (Pages 77 - 104)

#### 11. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

#### 12. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

#### 13. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

#### Part 2 - Non-Public Agenda

#### 14. NON-PUBLIC MINUTES

To agree the non-public minutes of the meeting held on 28 February 2019.

**For Decision** 

(Pages 105 - 108)

#### 15. NON-PUBLIC OUTSTANDING REFERENCES

Joint Report of the Commissioner and Town Clerk.

For Information

(Pages 109 - 110)

## 16. NON-PUBLIC MINUTES - POLICE ACCOMMODATION WORKING PARTY - 28 FEBRUARY 2019

To receive the *draft* non-public minutes of the Police Accommodation Working Party meeting held on 28 February 2019.

For Information

(Pages 111 - 116)

## 17. NON-PUBLIC MINUTES - PROFESSIONAL STANDARDS AND INTEGRITY SUB (POLICE) COMMITTEE - 15 MARCH 2019.

To receive the *draft* non-public minutes of the Professional Standards and Integrity Sub (Police) Committee meeting held on 15 March 2019.

For Information

(Pages 117 - 122)

#### 18. **COMMISSIONER'S UPDATES**

The Commissioner to be heard.

For Information

#### 19. CITY OF LONDON POLICE - BREXIT UPDATE

Report of the Commissioner.

For Information

(Pages 123 - 126)

## 20. CITY OF LONDON POLICE RESOURCE BID TO ADDRESS THREAT AND DEMAND

Report of the Commissioner.

**For Decision** 

(Pages 127 - 150)

#### 21. PARTNERSHIP FUNDING STRATEGY

Report of the Commissioner – TO FOLLOW.

**For Decision** 

## 22. CITY OF LONDON POLICE AND RAIL DELIVERY GROUP STAGE 2 CONTRACT AWARD

Report of the Commissioner.

For Decision

(Pages 151 - 156)

## 23. MEMORANDUM OF AGREEMENT BETWEEN THE COMMON COUNCIL OF THE CITY OF LONDON AND THE POLICE ICT COMPANY DEED OF VARIATION Report of the Commissioner.

For Information

(Pages 157 - 164)

## 24. NATIONAL S22 COLLABORATION AGREEMENT- SINGLE ON LINE HOME - DIGITAL PUBLIC CONTACT PROGRAMME

Report of the Commissioner – TO FOLLOW.

**For Decision** 

25. POLICE ACCOMMODATION STRATEGY: DECANT PROGRAMME - NEW STREET AND BISHOPSGATE REQUEST FOR BUDGET INCREASE Joint Report of the City Surveyor, Chamberlain and Commissioner.

For Information (Pages 165 - 204)

26. WOOD STREET AND SNOW HILL POLICE STATIONS - DISPOSAL UPDATE Report of the City Surveyor.

For Information (Pages 205 - 208)

27. **REPORT ON ACTION TAKEN** Report of the Town Clerk.

For Information (Pages 209 - 210)

- 28. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE
- 29. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED



#### POLICE COMMITTEE Thursday, 28 February 2019

Minutes of the meeting of the Police Committee held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Thursday, 28 February 2019 at 11.00 am

#### **Present**

#### Members:

Douglas Barrow (Chairman)

Deputy James Thomson (Deputy Chairman)

Nicholas Bensted-Smith Deputy Keith Bottomley

Tijs Broeke

Simon Duckworth

Alderman Emma Edhem

Alderman Alison Gowman

**Christopher Hayward** 

Alderman lan Luder

Deborah Oliver (External Member)

**Deputy Henry Pollard** 

#### **City of London Police Authority:**

John Barradell - Town Clerk & Chief Executive (Chief

Executive of Police Authority)

Simon Latham - Head of Town Clerk's Office (Deputy Chief

Executive of City of London Police Authority)

Alex Orme - Head of Police Authority Team

Oliver Bolton - Deputy Head of Police Authority Team

Alistair MacLellan - Town Clerk's Department
Carl Locsin - Town Clerk's Department

Dr Peter Kane - Chamberlain (Police Authority Treasurer)

Alistair Cook - Chamberlain's Department

Jaysen Sharpe - Remembrancer's Department

Richard Jeffrey - Comptroller & City Solicitor's Department

Ola Obadara - City Surveyor's Department
Warren Back - City Surveyor's Department

lan Hughes - Department of the Built Environment

#### **City of London Police:**

lan Dyson - Commissioner of City of London Police

Karen Baxter - Commander (Economic Crime)Cecilie Booth - Interim Financial Services Director

Hayley Williams - City of London Police

#### 1. APOLOGIES

Apologies were received from Andrew Lentin. The Town Clerk noted that Deputy Henry Pollard would be arriving late.

## 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

#### 3. MINUTES

**RESOLVED**, that the public minutes and non-public summary of the meeting held on 24 January 2019 be approved as a correct record.

#### 4. OUTSTANDING REFERENCES

Members considered a report of the Town Clerk regarding outstanding references from previous meetings and the following points were made.

#### 3/2018/P - Annual Review of Fees and Charges

 The Commissioner noted that an internal review of the application of fees and charges was underway and that a report would be submitted to Members in May 2019.

#### 7/2018/P - Stop and Search Training

 The Chairman noted that this reference would remain open until it had been completed in April 2019.

#### 8/2018/P - Stop and Search Update

- The Chairman requested that joint-working take place between Communications Team from both the Authority and the Force to ensure that Members could effectively communicate community engagement patrols to City businesses.
- In response to a question from a Member, the Commissioner noted that the Force Communications Strategy would be submitted to the Committee in May 2019.

#### 15/2018/P – Outstanding References

 The Chairman noted that this reference was due for completion in March 2020.

#### 16/2018/P - Special Interest Area Update

 The Chairman requested that figures for the Employers' Initiative on Domestic Abuse be submitted to the April 2019 meeting.

#### 21/2018/P - Questions

 The Chairman noted the review of terms of office for Police Committee Members would be factored unto the wider review of Police Authority of governance and was scheduled for completion in May 2019.

#### 2/2019/P - Quarterly Community Engagement Update

 The Chairman requested that a case study of the Mental Health Triage be in included in the forthcoming Quarterly Community Engagement update.

#### 3/2019/P - Quarterly Community Engagement Update

 The Commissioner noted that he would provide a review of Operation Luscombe in May 2019.

#### 5/2019/P – Quarterly Community Engagement Update

 The Commissioner noted that an update would be provided to Members coveting both the potential expansion of CyberGriffin and the recent CyberGriffin Team visit to Singapore accompanying the Lord Mayor.

## 6/2019/P - Quarterly Equality and Inclusion Update- future of CSG and IAG

• The Chairman requested that a report be submitted to Committee in order to close this reference.

**RESOLVED**, that the report be received.

#### 5. **SUB-COMMITTEE AND BOARD MINUTES**

#### 1a. Economic Crime Board - 21 January 2019

**RESOLVED**, that the draft public minutes and non-public summary of the Economic Crime Board meeting held on 21 January 2019 be received.

#### 2a. Police Pensions Board - 25 January 2019

**RESOLVED**, that the draft public minutes and non-public summary of the Police Pensions Board meeting held on 25 January 2019 be received.

## 3a. Performance and Resource Management Sub-Committee - 6 February 2019

**RESOLVED**, that the draft public minutes and non-public summary of the Performance and Resource Management Sub-Committee meeting held on 6 February 2019 be received.

## 6. ANNUAL REVIEW OF TERMS OF REFERENCE AND FREQUENCY OF MEETINGS

Members considered a report of the Town Clerk regarding the annual review of the Committee's terms of reference and frequency of meetings and the following points were made.

- The Town Clerk noted that the proposed changes outlined within the report resulted from the governance changes agreed by the Committee at its January 2019 meeting.
- Members agreed that the terms of reference should include reference to the appointment of the Chairman of the Police Pensions Board.
- In response to a comment, the Town Clerk agreed to review whether the late January meeting of the Committee could be reconvened to take place earlier that months.

**RESOLVED**, that subjects to comments made, the terms of reference of the Committee be approved for submission both the Policy and Resources Committee and the Court of Common Council, as set out within the report, and that any further changes required in the lead up to the Court's appointment of Committees be delegated to the Town Clerk in consultation with the Chairman and Deputy Chairman.

#### 7. REVENUE BUDGET MONITORING REPORT TO DECEMBER 2018

Members considered a report of the Commissioner of Police regarding Revenue Budget Monitoring to December 2018 and the following points were made.

- The Commissioner noted that work to implement planned mitigations of £3.1 was continuing. The Treasurer added that the Authority had provided the Force with an additional £1.9m towards the predicted overspend that nevertheless left a gap of £400,000 that needed to be addressed.
- In response to a question, the Treasurer confirmed he was confident that the projected grant income would be realised.
- In response to a comment, the Interim Financial Services Director noted that she was developing a new budget reporting template that would better enable Members to interpret year-to-date budget performance. This would be in place for the next Budget Monitoring Report due for Q1 19/20 (9/2019/P).
- In response to a question, the Commissioner confirmed that rail travel scheme deductions were made from staff salaries on a monthly basis and not at end of year.
- In response to a request, the Commissioner agreed to provide Members with a summary of the financial and operational impact of Deferred Weekly Leave (DWL) / Time Off In Lieu (TOIL) and the implications these had on the Medium-Term Financial Plan (10/2019/P). The Commissioner noted that the Force was conscious of the operational impact of DWL and it was an operational pressure that was monitored at the Force-level Performance Group with a view to introducing mitigation measures.

• In response to a question, the Commissioner confirmed that spending on Action Fraud was on track and was expected to remain on budget.

**RESOLVED**, that the report be received.

#### 8. REVENUE AND CAPITAL BUDGETS - 2019/20

Members considered a report of the Commissioner regarding Revenue and Capital Budgets 2018/19 and 2019/20 and the following points were made.

- The Commissioner noted that the report before Members was the result of a considerable amount of work given that the original 2018/19 budget had been severely understated. A further report would be submitted to Members outlining how the Force would deliver against operational commitments, whilst mapping existing vacancies against budgets (11/2019/P).
- The Commissioner added that further mapping work would be undertaken to clarify what items should be included in the Revenue Budgets e.g. Action Know Fraud.
- The Treasurer noted that, from an Authority perspective, the Force budgets for 2019/20 were in a stronger position compared to previously, in part due to the £4.1m increase arising from the Business Rate Premium increase, and additional receipt. Nevertheless, the budgets before Members remained challenging, with no revenue provision for Capital works.
- In response to a question from a Member, the Commissioner agreed that
  the budget would pose a challenge for existing resources, but that there
  was ample time for the Force to plan for and deliver its services against
  the budgets particularly given a Force Demand paper was forthcoming.
- In response to a question from a Member, the Commissioner noted that the expenditure on Employees from £91.2m in the Original Budget 2018/19 to £98.9m in the Proposed Budget 2019/20 was due an underestimate in staffing costs. Members were mindful that there was limited value in comparing the current budget to the original budget given the errors in the latter, but that it was important for Members to have a clear baseline figure on which to monitor ongoing Revenue and Capital Budgets.
- A Member commented that the £2m pension contribution outlined within the report was a one-off and requested that staffing figures going forward be broken down into police, civilian, and Economic Crime Directorate staff. It was important to ensure that this level of evidence was available to wider Members of the Authority as and when Force Demands were put forward.

- In response to a request from a Member, the Interim Financial Services
  Director agreed to provide high-level commentary on variances in future
  reporting.
- In response to a comment from a Member, the Commissioner agreed to review why the original budget did not factor in vacancies. The Commissioner reminded Members that the budgetary material before Members had been compiled by persons who were no longer with the Force, but that he had confidence in the staff now in place to provide Members with robust financial reporting going forward.
- The Treasurer noted that the Force's ability to demonstrate savings in both 2018/19 and 2019/20 would address any concerns that were likely to be raised by the Authority's Finance Committee.

#### **RESOLVED**, that Members

- Note the latest projected outturn position for the 2018/19 revenue budget
- Review the provisional 2019/20 revenue budget,
- Note that a business case for additional resources will be submitted to a future committee meeting.

#### 9. DRAFT POLICING PLAN 2017-2020 (YEAR 3 2019/20)

Members considered a report of the Commissioner regarding the draft Policing Plan 2017-2020 (Year 3 2019/20) and the following points were made.

- In response to a comment from a Member, the Commissioner agreed to review the language used within the plan to ensure that messaging regarding Policing Plan activity was consistent e.g. the Force's approach to combating fraud (12/2019/P).
- In response to a comment from a Member, the Commander (Economic Crime) confirmed that the reduction in time taken between reporting of fraud and the fraud being dealt with was one of the Force's priorities. The Commander noted that the Force's national remit it this area entailed liaising across 43 national Forces to assess and deal with 800,000 reports.
- In response to a question from a Member, the Commissioner noted that the Force survey was reported to the Performance and Resource Management Sub (Police) Committee for scrutiny.
- A Member commented that the plan could benefit from including some wording around communications and engagement.

#### **RESOLVED**, that Members

- approve the Draft Policing Plan 2017-20 (updated for the 2019/20 financial year) as the Policing Plan for the City of London, subject to comments made by Members and the Commissioner;
- Following approval, agree that the plan be published on the internet by 31st March 2019.

#### 10. LORD MAYOR'S SHOW 2019

Members considered a joint report of the Town Clerk and Director of the Built Environment regarding the Lord Mayor's Show 2019 and the following points were made.

 In response to a comment from a Member, the Commissioner assured Members that City of London Police officers would continue to provide a significant and visible presence along the route of the Show.

**RESOLVED**, that the report be received.

## 11. THE COUNTER-TERRORISM AND BORDER SECURITY ACT 2019 AND THE CRIME (OVERSEAS PRODUCTION ORDERS) ACT 2019

Members considered a report of the Remembrancer regarding the Counter-Terrorism and Border Security Act 2019 and the Crime (Overseas Production Orders) Act 2019.

**RESOLVED**, that the report be received.

#### 12. SPECIAL INTEREST AREA UPDATES

The Town Clerk noted that a Special Interest Area Update regarding Independent Custody Visits would be provided in non-public session.

## 13. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

#### **International Engagement and Partnerships**

In response to a question from a Member, the Commissioner agreed to provide a report at a future meeting regarding a strategy for the Force's international engagement and partnership work (13/2019/P).

#### 14. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

There was one item of other business that the Chairmen considered urgent.

#### 14a. Resolution of the Licensing Committee

Members considered a resolution of the Licensing Committee regarding the Late-Night Levy and noted that the Licensing Committee had requested further detail on how the Force allocated spending arising from the Levy. In response to a request from Members, the Commissioner in consultation with the Town Clerk agreed to provide further detail to the Licensing Committee on the receipt of Levy monies versus spend. The Chairman noted that a holistic overview of Levy spend covering both Police and Licensing would be helpful (14/2019/P).

#### 15. EXCLUSION OF THE PUBLIC

**RESOLVED** – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

#### 16. NON-PUBLIC MINUTES

**RESOLVED**, that the non-public minutes of the meeting held on 24 January 2019 be approved as a correct record.

#### 17. NON-PUBLIC OUTSTANDING REFERENCES

Members considered a report of the Town Clerk regarding non-public outstanding references.

**RESOLVED**, that the report be received.

#### 18. SUB-COMMITTEES AND BOARD NON-PUBLIC MINUTES

#### 1a. Economic Crime Board - 21 January 2019

**RESOLVED**, that the non-public minutes of the Economic Crime Board meeting held on 21 January 2019 be received.

#### 2a. Police Accommodation Working Party - 24 January 2019

**RESOLVED**, that the minutes of the Police Accommodation Working Party meeting held on 24 January 2019 be received.

#### 3a. Police Pensions Board - 25 January 2019

**RESOLVED**, that the non-public minutes of the Police Pensions Board meeting held on 25 January 2019 be received.

## 4a. Performance and Resource Management Sub-Committee - 6 February 2019

**RESOLVED**, that the non-public minutes of the Performance and Resource Management Sub-Committee meeting held on 6 February 2019 be received.

#### 19. **COMMISSIONER'S UPDATES**

The Commissioner was heard regarding recent activity undertaken by the Force.

#### 20. CITY OF LONDON POLICE- BREXIT UPDATE

Members considered an update report of the Commissioner regarding Brexit.

#### 21. RAIL DELIVERY GROUP

Members considered a report of the Commissioner regarding Rail Delivery Group (RDG) Concessionary Travel Arrangement – Officer Contributions 2019/20.

At this point of the meeting, two hours having elapsed, Members agreed to extend the meeting in line with Standing Order 40.

## 22. REQUEST FOR DELEGATED AUTHORITY - WOOD STREET AND SNOW HILL POLICE STATIONS - DECLARATION OF SURPLUS TO REQUIREMENTS

Members considered a joint report of the Commissioner and the City Surveyor regarding Wood Street and Snow Hill Police Stations – Declaration of Surplus to Requirements.

#### 23. ACTION AND KNOW FRAUD PROJECT

Members considered a report of the Commissioner regarding the Action and Know Fraud Project.

#### 24. WAIVER REPORT - CLARITY INFORMATION SOLUTIONS

Members considered a report of the Commissioner of Police regarding a Non-Compliant Waiver (Rule 25 Procurement Code) for Clarity Information Solutions.

25. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

26. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There was one item of other business regarding a Special Interest Area Update for Independent Custody visits.

The meeting ended at 1.02 pm	
 Chairman	

Contact Officer: Alistair MacLellan / alistair.maclellan@cityoflondon.gov.uk

This page is intentionally left blank

Reference Number	Meeting Date & Agenda Item	Reference	Responsible Officer	Status
3/2018/P	1 November 2018 Item 6 – Annual Review of Fees and Charges	Report to be submitted to Members setting out instances where fees and charges have not been imposed and the reasons for this.  April 2019 Update: In discussion with the Police Authority Treasurer it has been agreed that this is part of a more strategic review of a Charging Model and as such it will be integrated into the strategic financial planning process.	Commissioner of Police	Due Autumn 2019
7/2018/P	1 November 2018 Item 9 – Stop and Search Update	Stop and Search Training Reference will remain live until completed in April 2019.	Commissioner of Police	Due end April 2019
8/2018/P	1 November 2018 Item 9 – Stop and Search Update	<ul> <li>i) Consideration to be given to Member assistance in communicating community engagement patrols to City businesses.</li> <li>April 2019 Update: Communication regarding this will be included in the quarterly Strategic Briefings to Members of CoCo on an ongoing basis. This has been agreed with the Town Clerk.</li> </ul>	Town Clerk / Commissioner of Police	Members to advise whether this reference can be closed.
		ii) CoLP Communication Strategy update to be submitted to April 2019 meeting.		This will be submitted to the May 2019 Committee (as Corp
		To include review of how to improve communications with Members and the public regarding how the Force and partners respond to incidents of rough sleeping in the City in consultation with CoL Corporate Comms team (formerly 4/2019/P).		Comms Director has been away for an extended period)
15/2018/P	Item 4 Outstanding References	Barbican CCTV will form part of Secure City Programme when CCTV is reviewed in the round.	Commissioner of Police	Due March 2020

Reference Number	Meeting Date & Agenda Item	Reference	Responsible Officer	Status
16/2018/P	Item 5 Special Interest Area Update	Chairman asked for figures for Employers' Initiative on Domestic Abuse – data analysis report due April 2019.	Commissioner of Police	COMPLETE Report on Agenda April 2019
21/2018/P	Item 7 Questions	Review of terms of office for Police Committee Members.	Town Clerk	Due May 2019
2/2019/P	January 2019 Item 8 Quarterly Community Engagement Update	Case study of Mental Health Triage to be included in Quarterly Community Engagement Update	Commissioner of Police	COMPLETE Report on Agenda April 2019
3/2019/P	January 2019 Item 8 Quarterly Community Engagement Update	Review of Operation Luscombe to be submitted to Members.	Commissioner of Police	Due May 2019
5/2019/P	January 2019 Item 8 Quarterly Community Engagement Update	Commissioner to provide a further update following next CyberGriffin meeting. To include an update on the Cyber Griffin team's visit to Singapore with the LM.  April 2019 Update: The next member-led Cyber Griffin steering group meeting is in May 2019 sot this update will follow that meeting. However an update on the Cyber Griffin teams visit to Singapore is included in the Commissioner's verbal update at the April 2019 meeting	Commissioner of Police	Due May 2019
6/2019/P	January 2019 Item 10 Quarterly Equality and Inclusion Update	Report on future of IAG and CSG to be submitted to Members.	Commissioner of Police	Due July 2019

Reference Number	Meeting Date & Agenda Item	Reference	Responsible Officer	Status
7/2019/P	2019/P Item 11 Report on whether ATTRO remains appropriate tool to be submitted to Members.  2018		Director of the Built Environment	Due January 2020
		<b>April 2019 Update:</b> Policy Committee (February 2019) agreed that ATTRO arrangements be subject to review every three years.		
8/2019/P Item 6 Annual Review of Terms of		Terms of Reference to be amended to include appointment of Chairman of Police Pensions Board, and date of January meeting to be reviewed with a view to meeting in mid-January.	Town Clerk	Completed
	Reference	April 2019 Update: Chairman has decided to retain late January meeting date for the time being, as this enables the Force to report on a longer period of operational activity (i.e. December, early January) compared to an early January meeting (December alone).		
9/2019/P	February 2019 Item 7 Revenue Monitoring to December 2018	Finance Director to refresh budget monitoring template to include commentary on variances, and column between Revised and Actual Budget to enable Members to compare Year-to-Date budget.	Commissioner of Police	Refreshed Monitoring Template will be reported to September 2019 meeting.
10/2019/P	February 2019 Item 7 Revenue Monitoring to December 2018	Members to receive summary of financial and operational impact of the accumulation of DWL/ TOIL and implications for Medium-Term Financial Plan.	Commissioner of Police	Due April 2019
11/2019/P	February 2019 Item 8 Revenue and Capital Budgets 2019/20	Report on how Commissioner will deliver on operational commitments within proposed budgets for 2019-20 to be submitted to Members. Report to include commentary and context (e.g. breakdown of types of Police staff) for City of London Police Authority stakeholders e.g. Finance Committee. Vacancies to be included in Revenue budgets going forward.	Commissioner of Police	Due May 2019

Reference Number	Meeting Date & Agenda Item	Reference	Responsible Officer	Status
12/2019/P	February 2019 Item 9 Draft Policing Plan	Language of plan around fraud to be reviewed e.g. to ensure consistency of messaging.  April 2019 Update: All the changes to the Draft Policing Plan are being dealt with by Head of Strategic Development and the Commissioner will circulate a further copy prior to publication	Commissioner of Police	In Progress – further copy of policing plan has been forwarded to the Town Clerk for circulation to Members before 31 March 2019
13/2019/P	February 2019 Item 13 Questions	Report on Partnerships Funding Strategy to be submitted to Members.	Commissioner of Police	Due April 2019 but will follow on from Police Authority Strategy meeting as agreed with Chairman
14/2019/P	February 2019 Item 14 AOB	Response to Licensing Committee Resolution to be drafted.  April 2019 Update: Text of response is as per 28 February 2019 minutes. The Town Clerk will liaise with the Commissioner to ensure Licensing Committee request regarding breakdown of spend of Late-Night Levy is provided to Licensing Committee via existing Police Licensing reporting.	Town Clerk	Completed

## PROFESSIONAL STANDARDS AND INTEGRITY SUB (POLICE) COMMITTEE Friday, 15 March 2019

Minutes of the meeting of the Professional Standards and Integrity Sub (Police)
Committee held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Friday, 15
March 2019 at 9.00 am

#### **Present**

#### Members:

Alderman Alison Gowman (Chairman)
Nicholas Bensted-Smith
Mia Campbell (External Member)
Deborah Oliver (External Member)
Deputy James Thomson (Ex-Officio Member)
James Tumbridge

#### **City of London Police Authority:**

Oliver Bolton - Town Clerk's Department
Alistair MacLellan - Town Clerk's Department

Tarjinder Phull - Comptroller & City Solicitor's

Department

#### **City of London Police**

Alistair Sutherland - Assistant Commissioner

Maria Woodall - Detective Chief Superintendent (Crime)

Stuart Phoenix - Head of Strategic Development

#### 1. APOLOGIES

Apologies were received from Douglas Barrow, Tijs Broeke and Deputy Richard Regan.

## 2. DECLARATIONS BY MEMBERS OF PERSONAL OR PREJUDICIAL INTERESTS IN RESPECT OF ITEMS TO BE CONSIDERED AT THIS MEETING

Deborah Oliver declared a non-pecuniary interest in Item 10 (Employment Tribunal and Other Cases), noting that her employer the British Medical Association operated a similar scheme to that referred to within the report accompanying that agenda item.

#### 3. GLOSSARY OF TERMS

**RESOLVED**, that the glossary of terms be received.

#### 4. MINUTES

**RESOLVED**, that the public minutes and non-public summary of the meeting held on 7 December 2018 be approved as a correct record.

#### 5. PUBLIC OUTSTANDING REFERENCES

Members considered a tabled joint report of the Town Clerk and Commissioner regarding public outstanding references and the following points were made.

#### 1 - Measures Due Dates

• The Commissioner noted that further review of due dates was required to bring them up to date.

#### 7 - Staff Survey Indicators

 The Commissioner noted that the Staff Survey Action Plan was now ready and could be circulated to Members outside of the meeting.

#### 1/2018/P - Community Scrutiny Group and Independent Advisory Group

 Members noted that this reference was being addressed by the Police Committee and could therefore be closed.

#### 2/2018/P – London Police Challenge Forum Outcomes and Future Dates

- The Commissioner noted that it was clear from recent meetings of the Forum that a greater triangulation of data between partner organisations was required. In response to a question, the Commissioner confirmed that, in his view, attendees of the Forum were providing an adequate level of scrutiny and challenge.
- In response to a request from the Chairman, the Commissioner agreed to invite Members to the next meeting of the Forum on 13 May 2019.

#### 3/2018/P - Further Staff Survey and Staff Survey Action Plan

 In response to a request from the Chairman, the Commissioner agreed to confirm when the next staff survey would be conducted, and to include the Staff Survey Action Plan as an agenda plan at a future meeting.

#### 4/2018/P - Example Videos

 In response to a request from a Chairman, the Commissioner agreed to make example videos available to Members on request, and to provide projection facilities to display the videos at a future meeting.

#### 5/2018/P - Spit & Bite Guards

 The Chairman noted that a report on Spit & Bite Guards would be submitted to the June 2019 meeting.

#### 3/2019/P - Glossary of Terms

• In response to a request, the Commissioner agreed to ensure the glossary of terms was provided in alphabetical order.

**RESOLVED**, that the report be received.

#### 6. INTEGRITY DASHBOARD AND CODE OF ETHICS UPDATE

Members considered an update report of the Commissioner regarding the Integrity Dashboard and Code of Ethics.

**RESOLVED**, that the report be received.

#### 6.1 Integrity Dashboard 2019/19 - Q3 (October 2018 to December 2018)

Members considered the Integrity Dashboard for Quarter 3 (October 2018-December 2018) and the following points were made.

#### Civil Cases that cite the Force

- The Chairman welcomed the figures outlined within the dashboard, noting that only the number of Civil cases which cited the Force (11 as at Q3) demonstrated a trend that risked matching or exceeding cases recorded in previous years.
- The Commissioner noted that a revised dashboard had been developed and would be circulated to Members for comment outside of the meeting.

## Number of Professional Standards Directorate investigations principally arising from complaints on use of force

• In response to a question, the Commissioner noted that the drop-off in investigations was due to the implementation of learning and development solutions for the identified issue (i.e. six cases in 2016/17).

#### Number of business interest investigations undertaken for police officers

- In response to a question, the Commissioner replied that an improved system for reporting business interests had reduced the number of instances where a business interest investigation was necessary.
- The Chairman reminded Members that the Sub-Committee had the ability to 'deep dive' on any Professional Standards and Integrity issue it chose to.

**RESOLVED**, that the Integrity Dashboard be received.

## 6.2 Police Integrity Development and Delivery Plan Report 2019-20 - March 2019 Update

Members considered the Police Integrity Development and Delivery Plan report 2019/20 (March 2019 Update) and the following points were made.

• In response to a comment from a Member, the Commissioner noted that he could condense Commitment criteria onto a single side of A4.

**RESOLVED**, that the Police Integrity Development and Delivery Plan report 2019/20 (March 2019 Update) be received.

Members confirmed they had no questions or any other business. The Town Clerk noted that the agenda template would be updated to include these standing items going forward.

#### 7. EXCLUSION OF THE PUBLIC

**RESOLVED** – that under Section 100A (4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

#### 8. **NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the meeting held on 7 December 2018 be approved as a correct record.

#### 9. **NON-PUBLIC REFERENCES**

Members considered a tabled joint report of the Town Clerk and Commissioner.

#### 9.1 3/2018/NP - Social Media Standard Operating Procedure

Members considered the City of London Police Social Media Standard Operating Procedure and Code of Practice for Twitter account authors.

#### 10. EMPLOYMENT TRIBUNAL AND OTHER LEGAL CASES

Members considered a report of the Comptroller and City Solicitor regarding an Employment Tribunal and other cases.

## 11. PROFESSIONAL STANDARDS STATISTICS - QUARTER 3 (1 OCTOBER 2018 - 31 DECEMBER 2018)

Members considered a report of the Commissioner regarding Professional Standards Statistics for Quarter 3 (1 October 2018 – 31 December 2018).

#### 12. SUMMARY OF CASES

Members considered a summary of cases provided by the Commissioner.

#### 13. MISCONDUCT HEARING

Members considered a report of the Commissioner regarding a Misconduct Hearing.

14. **CONDUCT AND COMPLAINT CASES - CASE TO ANSWER / UPHELD**Members considered a report of the Commissioner regarding Conduct and Complaint Cases – Case to answer / upheld.

## 15. CONDUCT AND COMPLAINT CASES - NO CASE TO ANSWER / NOT UPHELD

Members considered a report of the Commissioner regarding Conduct and Complaint Cases – No Case to Answer / Not Upheld.

#### 16. COMPLAINT CASES - LOCAL RESOLUTION

The meeting ended at 10 43 am

Members considered a report of the Commissioner regarding Complaint Cases – Local Resolution.

## 17. IOPC POLICE COMPLAINTS BULLETIN (1 APRIL 2018 - 31 DECEMBER 2018)

Members considered the IOPC Police Complaints Bulletin for 1 April 2018 – 31 December 2018.

The meeting chaca at 10.40 am		
Chairman		

Contact Officer: Alistair MacLellan / alistair.maclellan@cityoflondon.gov.uk

This page is intentionally left blank

## Agenda Item 6

Committee(s):	Date(s):
Police Committee-For information	4 <sup>th</sup> April 2019
Subject:	Public
Response to Domestic Abuse OR 16/2018/P	
Report of:	For Information
Commissioner of Police	
Pol 21-19	
Report author:	
D/Supt Crime / DI PPU	

#### Summary

This brief report is submitted in order to clarify the position in relation to this Outstanding Reference and close it off. The original OR - Chairman asked if there were figures that could demonstrate the Employers' Initiative on Domestic Abuse effects on Domestic Abuse - was raised possibly as a result of a misunderstanding of the purpose of the Employers Initiative on Domestic Abuse. This initiative is not the type of initiative for which there are measures which will illustrate any kind of impact on the reporting of DA. It is simply an initiative which companies can join to demonstrate their commitment to tackling domestic abuse and supporting their employees.

However, an update on the evaluation of the DA toolkit introduced in August 2018 offered by the DI Public Protection Unit (PPU) is attached for Members interest and information at Appendix A.

Domestic Abuse statistics are reported regularly to your quarterly Police Performance and Resource Management Sub Committee but a brief overview has been included for information.

#### Recommendation

It is recommended that this report be received, its content noted and the OR closed.

#### **Main Report**

#### **Background**

1. At your Committee meeting on the 12<sup>th</sup> July 2018, under *Item 13a - Special interest Area Updates - Safeguarding and Public Protection, ICV Scheme* the Lead Member for Safeguarding and Vulnerability was required to give a Special Interest Area update. To this end, a briefing note had been provided to the Lead Member by the Superintendent lead for vulnerability in Force.

- 2. The update included mention of a new initiative <u>www.eida.org.uk</u> which is the Employers Initiative on Domestic Abuse (DA), it is a nationwide initiative which companies can join to demonstrate their commitment to tackling domestic abuse and supporting their employees. As a result of the update the Chairman asked if there were figures that could demonstrate the Employers' Initiative on Domestic Abuse effects on Domestic Abuse and an outstanding reference (OR) was issued as the relevant CoLP Chief Officer was not able to confirm this at the meeting.
- 3. As a result of the OR being issued the Detective Inspector Public Protection Unit was contacted. They responded to say that The Employers Initiative on Domestic Abuse is a network of businesses/corporations attending conferences and provides resources for employers (CoLP had recently signed up). It was therefore not the type of initiative for which there were measures which would show any type of impact on reporting of DA. Therefore there are no figures or analysis either nationally or locally to demonstrate the effect of the Employers Initiative on DA.
- 4. As a goodwill gesture the DI in the PPU offered to provide a brief update on the introduction of the DA Toolkit introduced in August 2018 which was included in the OR updates to your September Committee.

#### **Current Position**

- 5. The #SpottingtheSigns campaign targeted businesses throughout the City. The Force worked with partners to raise awareness and understanding of domestic abuse, how to spot the signs amongst employees and colleagues, and also how to report it. The force worked with the City of London Corporation and the Vulnerable Victim Advocate to publicise the campaign and its key messages.
- 6. A toolkit was produced and distributed to businesses across the City to assist them in creating their own domestic abuse policies and educating them in how to help employees who may be suffering abuse. As part of the campaign the Force also worked to increase public recognition and awareness of the work carried out by Public Protection Unit (PPU), the Force and our partners, in relation to domestic abuse.
- 7. Overall, the campaign landed well with support from local City businesses.
- 8. At present the way DA data is recorded makes it difficult to identify offences that are linked to a victim's workplace and would require a lengthy manual trawl. The overall numbers of DA reported in the City are relatively low and it is unclear whether or not the introduction of the Toolkit has had a direct impact on this. The Figures for DA are shown below from October 2018- January 2019. The Force reports regularly on DA to your Police Performance and Resource Management Sub Committee.

October	November	December	January	Latest
2018	2018	2018	2019	Trend
17	8	12	8	1

9. In addition to the introduction of the #Spotting the signs campaign that was introduced along with the toolkit in August 2018, CoLP is working with the members of the City of London Domestic Abuse and Sexual Violence forum which includes third sector charities, to adapt the guidance /toolkit for other sectors of the community, namely employees who do not speak/read English and provide the guidance in alternative languages. (For example many cleaners and hospitality staff who approach charities do not speak English and would not have access to the guide).

#### Conclusion

10. CoLP will continue to work with partners, charities and employers in the City to raise awareness of the issue of Domestic Abuse and respond appropriately to reports of this crime type.

#### **Appendices**

Appendix A- Spotting the signs document

#### Contact

D/Supt Crime Operations

DI PPU

#### Appendix A

## #SpottingtheSigns of domestic abuse 13th August 2018

#### #SpottingtheSigns of domestic abuse campaign – social media and press coverage

The #SpottingtheSigns campaign targeted businesses throughout the City. We worked with partners to raise awareness and understanding of domestic abuse, how to spot the signs amongst employees and colleagues, and also how to report it. The force worked with the City of London Corporation and the Vulnerable Victim Advocate to publicise the campaign and its key messages.

A toolkit was produced and distributed to businesses across the City to assist them in creating their own domestic abuse policies and educating them in how to help employees who may be suffering abuse. As part of the campaign we also worked to increase public recognition and awareness of the work carried out by PPU, the force and our partners, in relation to domestic abuse

Overall, the campaign landed well with support from local City businesses (see pg 5/6). However, due to an incident the week the campaign launched it lost some momentum and the decision was taken to push the campaign on social media for a second week. The case study video was well received as it provided a real life example that could be related to and would hopefully empower those affected to come forward and seek justice.

#### Key messages

- The City of London Police is dedicated to protecting from harm those that are vulnerable.
- Domestic abuse is any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence
  or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of
  gender or sexuality.
- The City of London Police is working to raise awareness and understanding of domestic abuse.
- We are working with a number of partners to educate people on this issue.

#### Press coverage

Press release – 13th August

Helping City workplaces in #spottingthesigns of domestic abuse

news.cityoflondon.police.uk/r/1084/helping\_city\_workplaces\_in\_spottingthesigns\_of\_d

REFERRALS		
	Press release views	43
Search engine Social Media Direct	Search engine	12
		12
	Direct	65
	Other	3

City Matters (available on request) published a column

by DI Anna Rice about the new domestic abuse awareness campaign. City of London Police has created a booklet which aims to help businesses in spotting the signs of domestic abuse. It will give employees the confidence to report anything to us that is affecting them which they might not be comfortable reporting to their local force back home. Police Oracle also covered the campaign.

**External coverage** 

16th August

#### **Twitter**

#### TOTALS



Impressions 38,382 Engagements 307

### Top Tweets



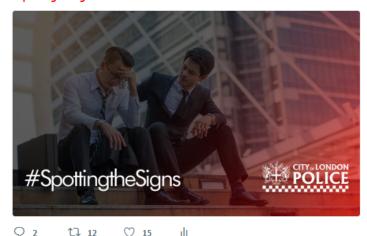
City of London Police ② @CityPolice · Aug 13

It can be difficult to spot the signs of domestic abuse and even more difficult to step in and intervene.

Our toolkit gives businesses the tools to help their employees raise concerns if they think a colleague is being abused.

cityoflondon.police.uk/spottingthesig...

#### #SpottingtheSigns



#### **ENGAGEMENT**



 Retweets
 49

 Replies
 3

 Likes
 60

 Profile views
 48

 Link clicks
 58

 Hashtag clicks
 8

 Detail expands
 48

#### City of London Police @ @CityPolice · Aug 22



cityoflondon.police.uk/spottingthesig...

#### #SpottingtheSigns



#### Facebook

#### Full post

Could you spot the signs of domestic abuse?

Domestic abuse isn't always physical, it covers a range of areas such as emotional and financial meaning #SpottingtheSigns can be difficult.

We've launched a toolkit to support City businesses and workplaces to spot the signs of domestic abuse amongst their staff and help give employees confidence to report anything affecting them.

Businesses can also express an interest in having a member of our Public Protection Unit (PPU) contact them about the booklet or to arrange training within their company on our dedicated webpage.

One woman's story

This video tells the story of one woman who experienced domestic abuse and received help from the City of London Police. She has bravely told her story to help give others the confidence that if they report domestic abuse – to police, their workplace, or a friend, there are people available to help. For further advice and to download the toolkit visit: cityoflondon.police.uk/spottingthesigns

## Case study video



#### One woman's story

This video tells the story of one woman who experienced domestic abuse and received help from the City of London Police. She has bravely told her story to help give others the confidence that if they report domestic abuse – to police, their workplace, or a friend, there are people available to help. It demonstrates how domestic abuse can affect people within their place of work, and how important the support of managers and colleagues can be in empowering those affected to come forward and seek justice. It highlights the support available within the City of London.

# Video views 733 YouTube 153 Social Media 680

Campaign support
Tweets from businesses supporting the campaign included Business Healthy, Ultimate Security and APD Comms.



#### Business Healthy @bizhealthy · Aug 22

The @CityPolice @VictimSupport have developed a guide for businesses, offering practical support for managers to help a member of staff who is a victim of domestic abuse. Access the free guide here bit.ly/2OuF5D2 #SpottingtheSigns





#### Business Healthy @bizhealthy · Aug 15

"I just really didn't want that on my doorstep...I didn't want to be humiliated at work" - the workplace can be an easy place for an abuser to target their victim and there are many things employers can do to support staff bit.ly/2MbuFeA #SpottingtheSigns













APD @apdcomms · Aug 13

City of London Police is launching a booklet for City businesses and workplaces that will help them spot the signs of domestic abuse amongst their staff ow.ly/7Hd830InFJL #spottingthesigns @CityPolice



imate @Ultimate\_Secure · Aug 14

ighted to be working with @citypolice targeting domestic abuse. Designed to at the early signs in our staff and giving them the confidence to report.

\*\*Illimate\_Secure @NOONANGroup #DomesticAbuse\*\*



1 1 2

3



This page is intentionally left blank

# Agenda Item 7

Meeting:	Date(s):
Police Committee – For information	4 <sup>th</sup> April 2019
Subject: Secure City Programme – Update and Road Map for Development	Public
Report of: Commissioner of Police and Town Clerk Pol_24-19	For Information
Report author: T/Det. Supt. Pete Digby and Richard Woolford, Town Clerk	

#### Summary

This report provides stakeholders with an overview of the strategic vision for the Secure City Programme [SCP] and the means by which the vision will be attained, through the implementation of a series of complementary work strands. SCP is complex and multi-phased; each phase of development is broken down into multiple stages and work packages that will take between 5-7 years to deliver.

The 1<sup>st</sup> Phase of SCP covers the next 3 years of planning and implementation, and will deliver a fully modern Ring of Steel, a new JCCR function and an open IT platform that will allow all security and safety components to be fully integrated and centrally managed. The IT platform will make greater use of all legacy technologies and stakeholder intelligence to allow significantly-improved situational awareness across the entire City. Subsequent Phases (in years 4 and beyond) will be based on the foundations and infrastructure that will be established during Phase 1.

Each stage of development will provide enhanced operational capability. Improved operational efficiencies will be established as a gradual and ongoing process as part of each stage of completion.

The programme is intentionally broken down into discrete, attainable and achievable work packages to both reduce complexity and bring business benefits into being far sooner than would otherwise be the case through adopting a "Big Bang" approach.

The programme's focus is to leverage both the potential for funding from 3rd parties (for example, the commercial sector) and the integration of their assets (such as their CCTV) into the overall solution. This approach will derive far better return on investment to all stakeholders.

This report also identifies the works that have been undertaken to date.

## Recommendation(s)

Member are asked to note the report.

#### Main Report

## **Background**

- 1. The SCP was launched in January 2018 (Pol 01-18 refers). Members will recall that it encompasses the previous Ring of Steel and Safer City programme which includes, and works in partnership with, the City of London Corporation (CoL) 'Smart City' programme.
- 2. The SCP consists of 6 strands, all of which focus on fully supporting
  - COL and CoLP Corporate Plans
  - COL Transport Strategy
  - COL Local Plan 2036
  - City Police Vision 2025
- 3. The SCP, is an in a scoping phase as a programme of work and seeks to achieve support and validation as a Programme within the Corporation of London and CoLP change portfolios and governance. However, it is acknowledged that the strands of JCCR, IMS-DRS, and parts of physical infrastructure (Transport, Street lighting, Protection of public realm) are already recognised within CoL and CoLP as projects\*1. SCP seeks to build upon and broaden those strands, and add two further strands of CCTV hardware and future technologies, with later Cyber-theme layers across all strands. Bringing these together and creating one ambition will see the best opportunities to become the safest city in the World
- 4. Since January 2018 the following works have been undertaken:
  - Established a framework structure for the delivery of the programme
  - Collation and prioritisation of User Requirements through a series of stakeholder work shops
  - Development of road map for implementation
  - Business Analysis activities on core components of the JCCR component
  - Established Governance Structure
- 5. Progress to date has been impacted on by several factors, including:
  - Limited availability of appropriately skilled resources
  - Competing demands on resources from other projects and programmes.
- 6. Those issues have now been resolved. Members approved £257,503 funding for the initial development of the SCP in January 2018, with £129,514 remaining as of 26 Nov 2018. The residual funding is sufficient to maintain the SCP team until 1 April 2019, after which additional funding will be required to ensure the programme meets its stated objectives in a timely manner. The programme Team is currently preparing a Gateway 1-2 paper, for consideration by Members during February 2019, to allow the programme to be taken to the next stage of development.

<sup>\*1 –</sup> Further details of IMS-DRS, JCCR and Physical Infrastructure are provided in paragraphs 14-16 inclusive, below.

7. It should be noted that given the scale, complexity, multi-faceted technological components and dynamic nature of the programme, it is appropriate to approach the programme through small manageable work strands – thereby minimising risk to delivery - rather than adopting a "Big Bang Approach". Each Stage of development will deliver enhanced operational capability and will form the foundations of future stages of development, by establishing open and inter-operable technology platforms. In this manner, each tranche of funding will contribute to the end-vision, with no nugatory investment being incurred throughout the programme. For this reason, members are requested to note that there will be multiple applications for funding throughout the programme.

#### **Current Position**

- 8. Out of necessity the Secure City Programme, due to its complexity and far reaching implications for both CoL and COLP, is a 5-7 year programme. It is not possible to clearly map out the latter stages of the programme at this point in time, as technology will move on rapidly as the programme matures. Key to being able to harness technology enhancements in later years, is the ability to integrate with new capabilities as and when they mature to the extent that they can be transitioned to live operations. With this in mind, the initial SCP focus is to build an open architecture solution and prioritise works, in preparation for the latter stages of SCP.
- 9. The initial 3 years of the programme seeks to:
  - Complete the stabilisation of the Ring of Steel with an upgrade to the legacy CCTV systems
  - Develop 5-7 year CCTV Strategy for the City that seeks to harness 3rd party (specifically, the business community) CCTV capability, such that all stakeholders can derive maximum return on investment
  - Establish a new integrated operating platform for city-wide security operations, known as the Security Management System [SMS].
  - Establish the new JCCR (as a working demonstrator to attract 3rd party collaboration, integration and investment).
  - Establish a resilient, expandable and durable data security infrastructure to protect all SCP systems, and those of connected 3rd parties, from cyber attack.
  - Pilot emerging technologies that can support the wider strategic objectives of CoL and CoLP.
- 10. The SCP team has scoped the work strands in order to assess funding and resourcing requirements and these will be captured and then follow the normal Gateway process, subject to approvals. The initial programme aims to achieve the following critical milestones
  - Q1 2019: Submission of Gateway 1-2
  - April 2019: Mobilisation of small programme team to take the programme to Gateway 3-4 stage (by July 2019)
  - Oct 2019: Completion of 1<sup>st</sup> round of funding approvals (Gateway 5)
  - Nov 2019 Jan 2022: Completion of 1st Phase of Secure City Implementation
  - Future Phases will be developed as the programme evolves and matures.

Page 35

- 11. This programme team is working very closely with several departments within the CoL in order to deliver the desired outcomes, to ensure that we collectively support the overall vision and desire of both organisations such that the City remains a safe place to live, work, study and visit along with making it at the same time the safest city area in the world.
- 12. To achieve the aims of the programme it will require:
  - Scoping of the range of available options to enhance security within the Square Mile. This is work in progress but substantially complete.
  - Developing business cases for an integrated, future-proofed and fully costed security proposal for the Square Mile, and lastly,
  - Identifying public and private sector investment partners who wish to realise this shared vision.
- 13. Across the programme, as aforementioned, there are 6 complementary work strands which are detailed below. These have been derived from a series of stakeholder workshops over the summer of 2018 from which we have identified some 120 plus operational and functional requirements across the programme. These have been distilled, categorised, prioritised and assigned to the most appropriate work strand.
- 14. The work strands will also provide 'shape' to the overall ambition and vision. These have recently been reviewed and added to, to ensure that this programme caters for the future demands of a 21st Century City and reflect the technology support requirement under the strand of "Cyber":
  - Joint Contact and Control Room (JCCR)
  - Ring of Steel Stabilisation and Compliance
  - CCTV Hardware
  - Physical Infrastructure
  - Future Technologies
  - Cyber (new work strand)
- 15. In **Appendix 1**, we include various infographics depicting the core deliverables under the 1st Phase of Delivery of SCP (ie over years 1-3).
- 16. Significant progress has been made on the following:
  - Interim JCCR. The programme is currently finalising the technical options with Agilisys to allow both the CoLP Control room staff and City of London's Contact Centre to move into the new facilities based at Bishopsgate Police Station. It should be noted that significant delays were incurred throughout summer of 2018, due to technical challenges and the high costs associated with trying to run Contact Centre software applications from the CoLP data network. A far more cost-effective solution has now been identified and this is now being progressed. It is expected that the move into Bishopsgate will now occur in April 2019. The SCP will also support the location, design and introduction of the future Joint Contact & Command Room along with third party data input, support and funding.

- Ring of Steel Stabilisation and Compliance. IMS-DRS (Integrated Management System Digital Recording system) is the replacement for the legacy CCTV Video management system. It is nearing the final stages of development and testing. The system is expected to go live in early April 2019 with significant activity having been undertaken over the last three months to integrate the IMS-DRS with the CoLP network. The Ring of Steel camera system is now reaching its end-of-life use and requires modernisation (as set out in CCTV Hardware below). It will also require a review of its placement as the landscape of the City of London's roads and vehicular access will change in line with the acceptance and implementation of strategic documents and plans such as the CoL Transport Strategy and Local Plan 2036.
- CCTV Hardware. The current CoLP/CoL CCTV estate requires reviewing, updating and, within this SCP Phase 1 scope, modernising. This includes the identification of new sources of third party CCTV data to integrate with. Following the initial camera upgrade programme (to replace the existing end-of-life systems), further camera deployment will only be required, when the availability of 3rd party surveillance systems does not meet joint COL/CoLP operational needs. An outline road map for developing CoL access into City-wide camera systems is now being developed. This approach will derive maximum return on investment, through optimising the use of third party CCTV and access control capabilities, where this adds operational value to Secure City stakeholders. The programme will identify, through a gap analysis process those third party systems that should be targeted for integration with the CoL CCTV infrastructure.
- **Physical Infrastructure**. This is being led by the Department of Built Environment of the CoL, and the SCP team is working very closely to support this strand to enhance delivery of the security components of both the Transport Strategy and Local Plan 2036.
- Future Technologies. Critical to the successful outcome of the future technologies work strand is the establishment of an integrated Security Management System (SMS). The SMS will provide the platform for ingesting multiple third party data sources, alarms and intelligence, with the ability of overlay incoming data sources onto intelligence to provide enriched situational awareness to stakeholders across both the CoL and CoLP. The SMS is at concept design stage and subject to ongoing discussions with CoL Procurement. The programme is looking at options to deliver a Proof of Concept (POC) for SMS. The SCP is also looking at longer term potential options for deploying emerging technologies into SMS that will further enhance joint CoL/CoLP operational capability. However, SMS is a pre-requisite for being able to use such sensors and data streams cost effectively.

• Cyber. This strand impacts across the 5 other strands and will act as an enabler as well as having the requirement to protect those using it in the City from an attack. It is also an acknowledgement that in time the cyber environment will enable the strands to be routinely used as Business As Usual (BAU) from a safe environment within it. It is therefore pivotal that this is addressed through its own strand rather than within Future Technologies due to its importance and impact. The SCP will work closely with the IT Department to ensure that respective roadmaps are complementary and dependencies are fully understood.

## **Delivering the Secure City engagement plan**

- 17. Appreciating the importance of both effective stakeholder engagement and gathering best practice from around the world, the SCP engagement plan will seek to partner with public and commercial organisations to increase the reach of this work and to explore potential funding options. These will include the use of trusted media outlets with an international readership.
- 18. The plan will also seek to test the public appetite for adopting new technologies and approaches to security the dimension of civil liberties. Accordingly, established third sector organisations working in this area will be invited to participate and collaborate to ensure that future plans are devised around a public consensus on the way forward.
- 19. The SCP has recently appointed a new Programme lead, supported by a Subject Matter Expert, a part time Business Analyst and a Project Manager. It has been overseen by the Senior Responsible Officer (SRO), Commander Operations and Security from the outset. The SRO and Programme lead will ensure the development of a 5 7 year strategic vision with key milestones throughout the programme against each work strand. The initial scoping has been completed, and will be presented to Members for approval in Q1 2019, by way of a Gateway 1-2 paper.

#### **Options**

- 20. Phase 1 of the SCP is focussed on completing the stabilisation of the Ring of Steel, through the
  - Upgrade of the CoL camera infrastructure to a digital platform that will allow the City to make operational benefit of now common-place complementary technologies such as video analytics and facial recognition. The existing cameras will not work with such technologies. The camera upgrade will also deliver to all stakeholders radically improved image quality, thereby enhancing situational awareness and evidential integrity.
  - Establishing the future JCCR Vision and developing the concept of joint working, thereby maximising resource utilisation
  - Establishing an integrated Security Management System that will allow Stakeholders to share data and intelligence and improve overall City-wide situational awareness and respond to incidents and issues far faster, as resources will be enabled with more timely, comprehensive and accurate information upon which to base their decision making.

- Continued development of the CoL Hostile Vehicle Mitigation programme
- Wide-scale integration of 3<sup>rd</sup> party CCTV systems into the Security Management System, deriving a quantum leap in surveillance capability and coverage, at a fraction of the costs that would otherwise be incurred through developing a dedicated CoL/COLP standalone CCTV infrastructure.

# 21. The following table outlines some of the high level benefits of undertaking the Phase 1 works

Work Strand	Project	Benefits	Dis-benefits	Risk of not doing	
	CoLP Camera Upgrade	Take advantage of complementary tech (Face Rec/ Video analytics); Enhanced image quality.	Cost. Need to build security zone.	1980's technology; Compromised investigative capability.	
	PIA/ Review of existing estate/ Review of 3rd party systems	Compliance; Take full advantage of 3rd party systems; Lower cost; better surveillance coverage	Minor costs; 3rd party CCTV ingest requires security zone	Non-compliance; Failure to optimise ROI on 3rd party systems	
	Security Zone	Maintain data integrity of corporate network	Cost, Latency	Will never move forward [COL & 3rd party] CCTV integration.	
CCTV Hardware	3rd party CCTV/ACS integration	Lowest Cost; greatest coverage; Optimise investmentsmade by 3rd parties; Enhanced partnership with City Communities	Need to establish Security Zone	Lost opportunity	
	Bridge Cameras	Reduction in elapsed time in notifying potential suicide attempts	Money may be better spent elsewhere at this time	Potential loss of funding (Bridge House Trust)	
	Integration of COL Cameras with IMS-DRS	Reduced staff and capital costs; Establish POC/ Show case to 3rd parties	Comparatively minor costs of integration	Lost opporrtunity; Own-goal! Higher operational costs	
IMS-DRS	Disaster Recovery System	Enhanced resilience	Cost; Possibly Overkill bearing in mind SLAs on BT	Operational resilience	
	Establish Show-Home for "Future JCCR"	Demo capability for further funding (3rd parties); Removes dependency on Fleet Place and need to wait 7 years	Cost.		
JCCR	Integration of COL Cameras with IMS-DRS	Reduced staff and capital costs; Establish POC/ Show case to 3rd parties	Comparatively minor costs of integration	Lost opporrtunity; Own-goal! Excessive operational costs incurred by COL through standalone systems	
	Back-up JCCR	Improved operational resilience	Costs	This is the elephant in the room	
Physical infrastructure	Police Boxes of the future	Higher police visibility; Deterrent effect.	Costs	Existing entry points need attention. Broken window syndrome	
iiiiastiucture	New HVM	Deliver as part of the Transport Strategy.	Costs	Compromise to security of Public Realm	
Future Technology	Security Management System and integration with MPS CAD/ICCS	Agregated Intelligence; Enhanced Situational Awareness; Far improved operational efficiency; All information in one place	Cost.	Stay in the 1990's; Disparate standalone technlogies	
	Technology Trials integrated with SMS	Minimal costs as back end systems are already in place (SMS)		Not using SMS to full potential	

Figure 1: High level benefits summary and risk analysis of SCP Phase 1 works

#### **Proposals**

- 22. This report sets out the road map for delivery of SCP under the 1<sup>st</sup> phase of development and implementation.
- 23. The Phase 1 works will establish a future-proofed, resilient and expandable infrastructure that will support the City's security aspirations and requirements for the long term approach.
- 24. The Phase 1 works are set out in the main body of the report, and are considered essential if the security vision as set out in the Transport Strategy is to be achieved.

#### **Corporate & Strategic Implications**

- 25. The SCP fully supports the following CoL and CoLP Strategic aims
  - COL and CoLP Corporate Plans
  - COL Transport Strategy
  - COL Local Plan 2036
  - City Police Vision 2025
- 26. Working as a true partnership (CoL, CoLP, Business Community) SCP aims to create an environment [City-wide] where people using our streets and public spaces are safe and feel safe. The SCP team will work with all stakeholders to ensure that any security measures deployed as part of the programme delivery will be sympathetic to the aesthetics of the environments into which they will be deployed. Significant changes to the City's street-scape are envisioned, as part of the drive towards greater mobility and accessibility to all, the intended reduction of vehicular traffic into the Square Mile and the desire to attain a higher degree of pedestrianised access.
- 27. The SCP team are evaluation emerging technologies than will potentially support not only the enhanced security function, but will also support City Logistics and Operational Management; our basis of design is very much anchored on building a single technology solution set that will support all stakeholders' requirements. An example would be LiDAR technology that can provide a highly accurate security tracking capability (when linked with CCTV) but can also be used to accurately assess (in real time) footfall and crowd dynamics. Such capability will be of significant benefit to security and the CoL Dept. Built Environment colleagues alike.

## **Implications**

- 28. The SCP is significant undertaking.
- 29. Initial cost evaluations are being undertaken for Phase 1 and will be articulated vai the relevant committees and Gateway processes once the definite user requirements and quantities have been validated. However, Members are asked to note that capital costs will continue to be value-engineered as the programme progresses, thereby ensuring value-for-money solutions. A separate cost model will equally reflect relevant revenue thereby presenting Total Cost of Ownership (TCO).

- 30. An initial risk assessment has been undertaken, which will be further developed as part of the next stage of the programme. High level risks and mitigations (in brackets) include:
  - Stakeholder engagement/ buy-in (close collaboration and co-working with Stakeholders. Programme to be run on a one-team ethos basis)
  - Funding (Early delivery of SMS and new JCCR show home to attract 3rd party investment).
  - IT not on board. (Once scope has been outlined will need a full-on campaign to ensure IT Vision aligns with SCP).
  - Inappropriate resources/ team to deliver ("Right people for the right job" approach. A small team will be proposed, thereby reducing costs, but it will be formed of appropriately skilled personnel).
  - The project team envisaged for the next stage of Phase 1 of the programme is detailed below.

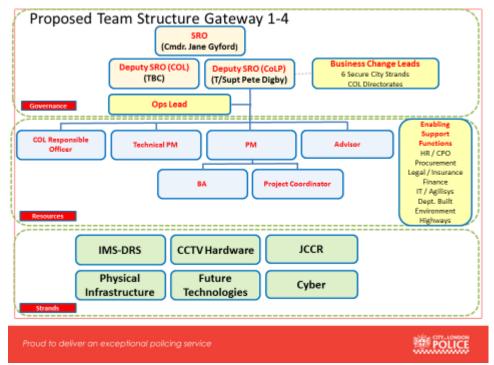


Figure 2: SCP - Proposed Impact on Resources

- 31. Funding will be required to cover the following non-FTC/FTE personnel
  - Project Manager
  - Technical Project Manager
  - Business Analyst
  - Advisor
  - Project Coordinator
- 32. Costs of all other team resources are covered. This team is expected to be in place between April-November 2019.
- 33. The SCP has engaged with CoL Procurement to ensure that the programme is fully compliant and operating within Procurement, Legal and Contractual guidelines.

34. It has been agreed that the procurement of the SMS will need to be the subject of a full OJEU process, and this has been accommodated within the overall programme timelines.

#### Conclusion

- 35. SCP is a major undertaking that will support the COL vision under the Transport Strategy. The SCP strategic road map of implementation will ensure that the core building blocks are in place to support the adoption of emerging technologies in future years that will allow the City to become one of the safest and most secure cities in the world but in a manner that creates a welcoming and pleasurable place in which to work, visit and live.
- 36. SCP is a highly complex programme, but the road map that has been developed has broken core and fundamental components into "bite-size" pieces that collectively will form the back bone of the City's security function for many years to come.
- 37. The programme is ambitious, but nevertheless achievable.

## **Appendices**

38. Appendix 1 – Priority works to be addressed under SCP Phase 1

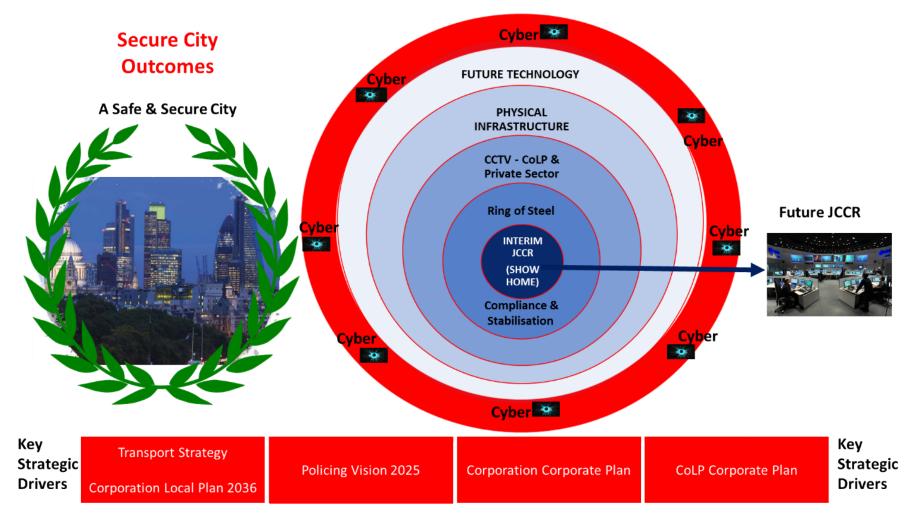


Figure 3: SCP – 6 Complementary Work Strands

Key

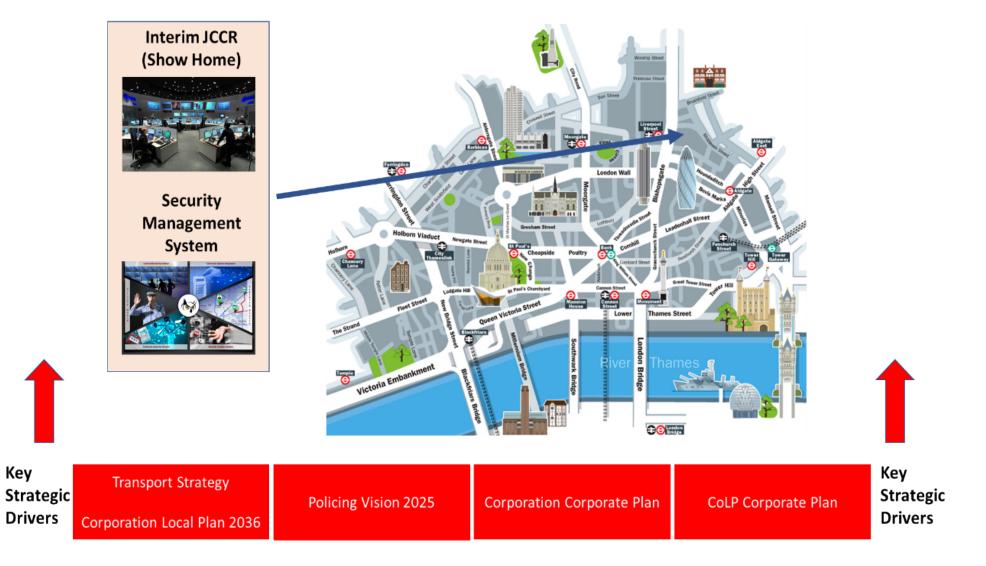


Figure 4: SCP – Priority Work Stream (1) Establishing the new JCCR and the integrated Security Management System

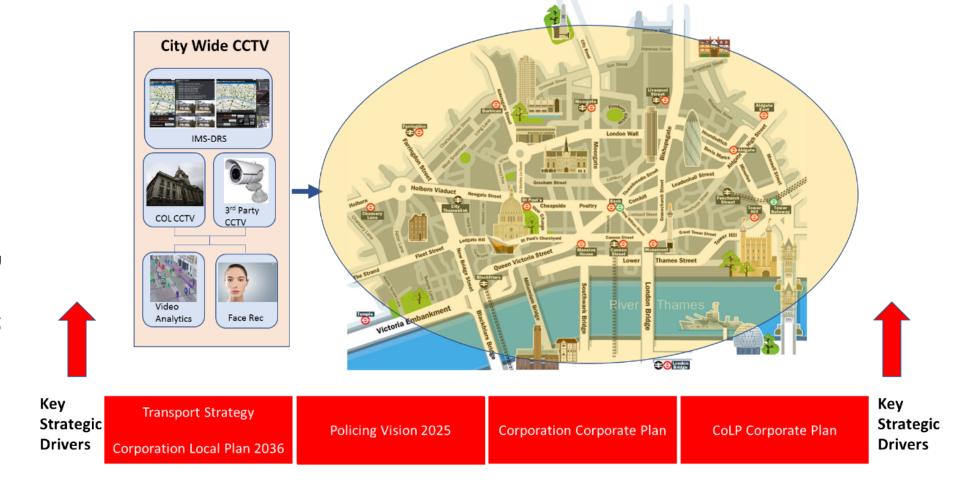


Figure 5: SCP – Priority Work Stream (2) COL CCTV Upgrade and Building the ability to ingest 3<sup>rd</sup> party CCTV and Access Control



Figure 6: SCP – Priority Work Stream (3) Supporting COL establish the vision under Transport Strategy and Local Plan 2036

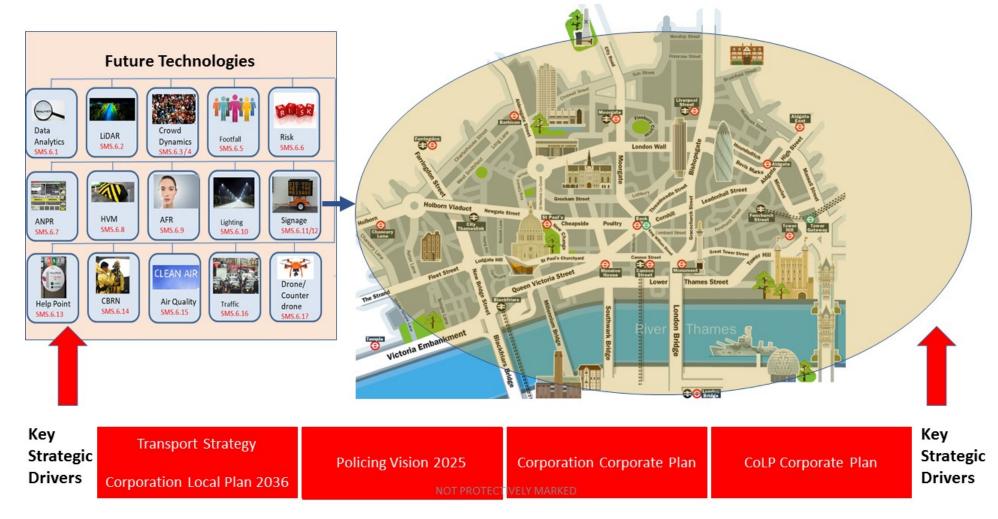


Figure 7: SCP – Priority Work Stream (4) Building on the Secure Management System established in Priority Work Stream (1)

## **Background Papers**

## Background papers include:

- Pol 01-18 Secure City Update January 2018
- COL and CoLP Corporate Plans
- COL Transport Strategy
- COL Local Plan 2036
- City Police Vision 2025
- CoLP Strategic Threat and Risk Assessment

## T/ Det. Supt Pete Digby

T: 020 7 601 2221

E: pete.digby@cityoflondon.pnn.police.uk)

Tim Roberts Consultant

This page is intentionally left blank

Committee(s):	Date(s):
Police- For information	4 <sup>th</sup> April 2019
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 19-19	For Information
Report author: T/Chief Inspector Jess Wynne, Communities and Partnerships	

### Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads, (6) Community Engagement Review.

**Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.

**Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success. This service has now increased operational hours to 7 days a week.

**PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP now investigating a similar number of cybercrimes when compared to larger, regional crime units (ROCU's).

**ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.

**Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around Road safety priorities and working with partners in TFL and the Metropolitan Police to support compliance and licensing obligations.

#### Recommendation

It is recommended that Members receive the report and note its contents.

#### **Main Report**

#### 1. Counter Terrorism

#### PREVENT:

Progress on developing PREVENT in the City in this reporting period:

#### 1.1 Delivering WRAP sessions, meetings and Prevent sessions

- WRAP training to Sainsbury's area managers staff for 20 people
- Prevent team assisted with a Prevent input at the Paternoster Business Forum on the 1<sup>st</sup> March
- Met with safeguarding team at Guildhall for future safeguarding event
- Prevent talk at Guildhall North Wing to external visitors providing knowledge of what Prevent is and how it can help
- Prevent stall at Coventry University for approximately 250 attendees, mainly foreign students. Also any safeguarding issues discussed due to the knowledge of the Prevent team and their close working with the Public Protection Unit. There was also additional Prevent engagement with other higher education institutes over this period which is business as usual for the Prevent Team
- Prevent engagements at Shoe Lane Library and St Bart's Hospital to encourage meeting with as many different people across the City as possible
- Working with Faith Forums and in particular the City Deanery Chapter where the Prevent Team spoke about the work they are carrying out and the other services that the Community Policing Team can assist with

#### 1.2 Prevent referrals and other actions

The Prevent team has continued working with Prevent referrals over this period. The main active referral they are dealing with has involved having to travel to Norfolk mental health institute to meet with medical staff to discuss ongoing issues. Many of the other referrals have been worked on and sent to the Metropolitan Police for further action.

#### 1.3 Internal Women's Network/Islamic Women's Network

Prevent officers have continued supporting some of the various networks at events to enable members of those groups to understand the role of Prevent and, for them, give them the knowledge and confidence to come forward with any concerns.

#### 1.4 Face to Face Meeting

The Prevent Team has continued conducting face to face training with staff and officers within the CoLP. It is hoped that this continued work will assist with officers having a better knowledge of Prevent and who to contact with any concerns.

## 1.5 Practical Training Package

The Prevent team has produced a practical training package to identify signs of radicalisation and what to do when this occurs. The package is complete and includes a case study, the definition of radicalisation, the aim of the Contest strategy and understanding of the 4 P's and where Prevent sits in the Force. Currently over a 100 people have been trained and will be carrying out this work over this year to ensure as many of the Force are trained as possible.

## 1.6 Mobile networking group

The Prevent team met with the Mobile Working Steering Group to have the Prevent referral document uploaded onto the Force portable mobile working devices used by officers. This work has now been completed meaning that officers can fill out Prevent referrals whilst on mobile patrol.

## 1.7 HMIC Inspection

The Prevent team were interviewed for an HMIC inspection on the 14<sup>th</sup> February 2019. Preparation for this inspection was developed with recommendations from the internal Prevent inspection and the Parsons Green enquiry. A great deal of work was carried out including:

- RAG document now only shows greens and ambers
- Prevent to be moved from Uniformed Policing to the Crime Directorate
- Intranet page shows relevant forms, including an advice guidance including do's and don'ts and pro-forma referral
- PowerPoint training package
- Training plan for the year 19/20
- Lesson plan

#### 1.8 Regional Meeting

The Prevent team are continuing to working with the Prevent teams from around the country looking at the best ways for improving professional and best practice.

#### 2. PREPARE & PROTECT:

## **Counter Terrorism Security Adviser (CTSA) team:**

#### PREPARE & PROTECT:

The CTSA team continue to proactively support the national CT Protective Security strategy, by providing up to date CT awareness packages, providing holistic CT advice both in relation to physical security and also people security and provide advice on new developments and events.

The team has delivered CT awareness training to over 1000 people between December 2018 and February 2019. This has been in a variety of forms, including ACT Awareness sessions hosted at Wood Street, bespoke sessions tailored for specific business sectors, document awareness training for HR Professionals, postal security processes, and various site risk and vulnerability assessments. The team has delivered Project Argus to 270 policy makers for businesses in the City, helping them to develop their strategies for dealing with a CT incident and focusing on the prepare element of the CT Strategy. The team have also supported the national pilot of ACT Strategic, a training package aimed at the decision makers in business to drive support for wider awareness training among their staff. The office organised and facilitated a national pilot training session in London.

The CTSAs continue contributing to the national review of the Protective Security Improvement Activity (PSIA) process, which is a mentored approach to improving security at nationally (and locally) identified priority sites and crowded places. This list of sites is currently under review by the CTSA office in line with the national drive to define crowded spaces (aggregated areas) as well as typically crowded places. Engagement around bringing on new PSIA sites has begun with relevant and appropriate sites.

The City CTSA team has continued with the national role of upskilling CTSAs across the country to deliver SCAN to the public. The office are the national driving force behind the new product and have launched SCAN at key sites in the City. Feedback has been positive and we continue to work with the Centre for the Protection of the National Infrastructure(CPNI) as they review the effectiveness of the product. SCAN strengthens the shared aims and objectives of police and security to provide a deterring effect in unison.

The Force continues to support the COLC with the Public Realm security review, which looks at existing sites to review whether security improvements are needed and also horizon scans future development. This relationship is now well established and is a fantastic example of police and local authority partnership in assessing the risk posed to the public realm and developing proportionate solutions either in policing tactics or physical measures.

With still a relatively new team in terms of experience, the team is in the middle of conducting a number of full site vulnerability assessments across the City at key locations. This is an immersive process that looks at every aspect of security

relevant to the site. This assessments continue and will ensure that some of our more iconic and vulnerable sites have all the information they need to be effective as possible in terms of security.

On the horizon the team are reviewing the Griffin call out process. This is a considerable piece of work, but with the development of SCAN, and the greater capability of our messaging system, this is a good opportunity to review and consider how security teams in the City can become more coordinated in times of extremis.

## 3. Safeguarding and Vulnerability

#### 3.1 Safeguarding and Vulnerability

Following on from Op Alarm Call in Oct 2018 (testing hotels response to CSE), CoLP has made contact with the hotels that were part of the Operation, providing positive feedback to those that made the correct decisions and followed the right process in response to a potential CSE incident. The Force has offered training and materials to those that did not make the correct decisions and follow the correct process. This is being followed up with visits to meet managers in order to progress further.

Phase 2 of Op Alarm Call, where a further set of hotels will be worked with, will run in CSE awareness week (w/c 18<sup>th</sup> March). This is running in conjunction with the MPS and will utilise the same format.

Additionally CoLP will be undertaking some work with schools, considering the running of sessions with the Breck Foundation for both schools and police.

Whilst the general vulnerability training programme continues across CoLP, a further package is currently being designed around specific safeguarding areas and processes. This will include the signs and response to CSE and child abuse and associated processes, as well as domestic abuse and sexual violence. Part of the training will focus on the need for officers to ask and record responses to questions around children within the family (who may not be present) and schools they attend.

The work to roll out Op Encompass<sup>1</sup> continues and whilst this is not yet embedded, it is moving forward with CoLP working with CSC to start the training with designated safeguarding leads in schools. CoLP will provide an update at the March Safeguarding and Education Forum.

CoLP are reviewing the CSE operating protocol and will be including a section on criminal exploitation, plus consideration for expansion of the Terms of Reference for Multi Agency Sexual Exploitation (MASE) meeting to include

-

<sup>&</sup>lt;sup>1</sup> **Operation Encompass** is a police and education early information sharing partnership enabling schools to offer immediate support for children and young people experiencing domestic abuse. Information is shared by the police with a school's trained Key Adult (DSL) prior to the start of the next school day after officers have attended a domestic abuse incident thus enabling appropriate support to be given, dependent upon the needs and wishes of the child. <a href="https://www.operationencompass.org/">https://www.operationencompass.org/</a>

criminally exploited children as well – a possible emerging trend for the City of London Corporation.

Additionally, the Vulnerability Assessment Framework (VAF) will be exploring the increase in unaccompanied asylum seekers presenting in the City.

CoLP supported sexual violence awareness week in February, taking part in the 'Light Up the Night' march and supporting the #itsnotok activity. This included inputs to the cadets around healthy relationships and consent and working with them and licensed premises to raise awareness.

Funding for a further in house training course on Sudden Unexplained Death in Infants has been secured and a course will run in May 2019.

## 3.2 Mental Health Street Triage

Members will be well aware of the Mental Health Street Triage is a scheme whereby mental health professionals provide on the spot advice to police officers who are dealing with people with possible mental health problems. This advice can include an opinion on a person's condition, or appropriate information sharing about a person's health history. The aim is, where possible, to help police officers make appropriate decisions, based on a clear understanding of the background to these situations. This should lead to people receiving appropriate care more quickly, leading to better outcomes and a reduction in the use of section 136.

If an individual is detained utilising Section 136 of the Mental Health Act, the individual is removed to Health based Place of Safety - Officers/Triage Nurse await ambulance or they are taken by a police vehicle. The District Senior Nurse at the Homerton Hospital determines Health based Place of safety (HBPOS), patient transferred to HBPOS where assessed by 1 or 2 Senior Authorised Mental Health Practitioners and a doctor, this is after any A&E visit to assess any wounds or injuries. Admittance will need a team to remove onto ward and ongoing assessment depending on level of care required.

If referred to General Practitioner, the Triage Nurse will make referral to their GP and the person returned home or left in the care of someone who will take responsibility for them.

If referred to Mental Health Crisis Care Team. The Triage Nurse will make a referral to the Crisis care team and as above, the individual is taken home of left in company of who will take responsibility for them.

If deemed appropriate for Voluntary Attendance via London Ambulance Service (LAS), the Triage nurse may accompany the individual to smooth process and ease the person into NHS care this is on a case by case basis.

If referred to Home Treatment team. Triage nurse will refer for those who have ongoing issues where a visit at home is more appropriate for the individual.

All referrals and voluntary actions are followed up by the Triage Nurse these actions save hundreds of hours in resource time for both NHS and Police staff. None of these actions are viable unless a MHST practitioner is present at the time of the encounter.

If an individual is taken to hospital under S/136 without a MHST nurse present, this can take two police officers and a vehicle out of action for on average four hours – effectively half of the shift. When the Response groups are mustering approximately 10 officers, this is effectively 20% of the workforce unable to respond to calls for service whilst they are dealing with the patient at the hospital.

As can be seen from the three month statistics below from 1/11/18 to 31/1/19, when a MHST Nurse was present, 48 S136s were avoided. This equates to approximately 384 officer hours, or the equivalent of 48 days saved. The hourly rate for a police officer including on-costs is £59 per hour equating to £22,656 saved over three months.

## Costings

For financial year 2019/20, the cost of the element of street triage that is funded by the City of London Corporation (CoL) and the Police will be £92,745. This funds the additional three days that ensure the service is a seven days a week service – but it is also the full year cost.

The CoL has already funded the project fully until the end of June 2019. Moving forward the CoL (Commissioning & Partnerships) will share the cost of the service with the City of London Police. For the next financial year, it will be necessary to fund the period July 2019 - March 2020 at a cost of £69,560 in total, which when split between the Corporation and the Police amounts to £34,780 each. The City of London Police will be looking to pay for their share in Proceeds of Crime.

At your last Committee some data comparison was requested, however, this would not be a particularly meaningful comparison as the number of individuals who benefit from this service varies from month to month as it is a *reactive* service, and is not target driven. The focus is on providing the best possible quality of care for the individual and for the appropriate outcome for the individuals' needs at the time

## **MH Street Triage Statistics**

	For the 4 month period 1/7/18 - 31/10/18	For the 3 month period 1/11/18-31/1/19
Total number of 136's avoided by MHST team	32	48
Total number of 136's issued whilst MHST on duty	13	11
Number of 136's issued outside of MHST duty times	43	19
Total of 136's for this period	53	30
Total of 136's there would	85	78

Total number of MU	00	02
<u> </u>		
was no MHST		

Total number of MH	88	82
interventions made by MHST		

However, as an overview of 3 year trend information, the following chart shows an extremely strong upward trend line from 2014/15 to 2016/17 (R2 value very close to 1). This is based on the three years prior to the introduction of the MHST nurses and indicates the number of Section 136's estimated for FY 2017/18 would be around 200. The introduction of the MHST nurses has therefore accounted for approximately a 21% reduction on the predicted levels.



Additionally at your last Committee the Chairman requested some case studies to be included. These have been attached at Appendix A to this report.

The creation of a Serenity Integrated Mentoring (SIM) team within Community Policing is an innovative mental health workforce model that brings together the police and community mental health services in order to better support people with complex mental health needs. Across the UK, emergency and healthcare services respond to people in mental health crisis. For a small number of service users, crisis behaviours become cyclical and regular, placing an intensive operational demand on police, ambulance, Emergency Departments (ED), and mental health teams. SIM trains a police officer about mental health in high intensity behaviour, risk management, and basic clinical theory. The officer is then based within their local Community Mental Health Team (CMHT) to assist with the clinical and risk management of the most challenging cases.

## 4. Prevention of Fraud and Cyber Crime

- 4.1 Cyber Griffin, the City of London Police initiative focused on helping people in the square mile protect themselves from Cyber Crime is building momentum. To date:
  - 7 public base line briefings have taken place
  - 315 people have attended
  - 15 Decision and Disruption table top exercises completed across 13 separate organisations.
  - Relationships established with over 50 businesses in the City who will receive briefings and training in the near future.

It is too early to establish the impact of Cyber Griffin in terms of reducing the amount of attacks, what can be said is the CoLP is helping organisations build resilience to respond to cyber incidents through planning and exercising.

#### CoLP's aims are:

- 75% of organisations and the public who receive PROTECT advice will change their behaviours as a result Current feedback suggests this is being achieved.
- 75% of organisations who receive PREPARE advice will develop or review incident response plans and test them Current feedback suggests this is being achieved.

#### Developments:

- Public Cyber Griffin briefings are growing steadily in popularity. Currently, briefings are fully booked a month in advance.
- A new service has been rolled out. Cyber Griffin now offers businesses the opportunity to learn police grade incident response in a cyber context in a service called Gold, Silver, Bronze.
- A new officer has joined the unit and two officers have qualified in CISMP. This
  in turn is improving the unit capacity to deliver more services.

## 5. Tackling and Preventing Anti-Social Behaviour (ASB)

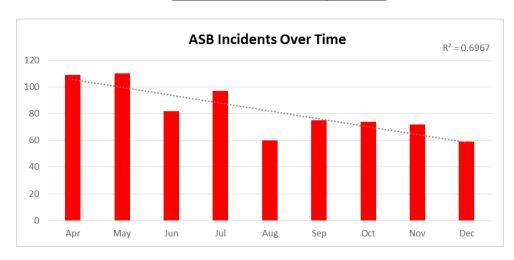
#### **Anti-Social Behaviour**

## **Data Highlight Report October - December 2018<sup>2</sup>**

## **Key Findings**

- The 3<sup>rd</sup> quarter incidents have occurred most commonly on Mondays, Thursdays or Fridays and in the late afternoon/ early evening between 15:00-20:59, this is a return to a more usual pattern after the summer months and longer evenings shifted incidents later in the day.
- There is a general downward trend to the number of incidents reported, this
  could continue in the coming months as there is a move to record incidents
  where police are not the primary investigators on the corporation ECIN system
  instead of on NICHE.
- The percentage of reports with an outcome recorded against them has increased noticeably.

## **ASB Incident Data by Month**



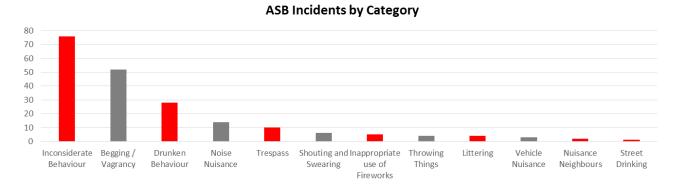
Month (2018)	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Incidents	109	110	82	97	60	75	74	72	59

The number of ASB incidents recorded each month has continued to decrease in Quarter 3 dropping to the lowest level seen so far this financial year in December. There is a general downward trend across the year so far. Nationally, forces are seeing a drop in ASB as public order increases through new recording practices, we are also seeing this increase which could account for some of the smaller numbers. There was also a drop in all crime for December so this may be a pattern reflected in the ASB figures.

<sup>&</sup>lt;sup>2</sup> All of the Q3 ASB data was fully reported to the Police Performance and Resource Management Sub Committee on the 6<sup>th</sup> February at which we are held to account for performance in this area.

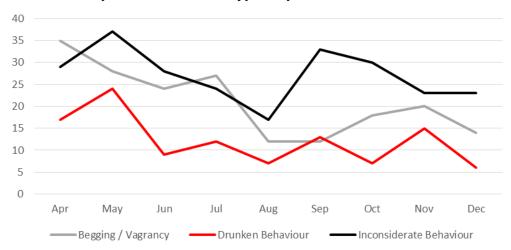
Please note these figures may appear different to those previously reported due to the ongoing work around recording of ASB incidents but are correct with the system at the time of extraction on 17<sup>th</sup> January 2019. They may change again going forward so should be treated as indicative of the general picture and not absolute. This report only covers those occurrences where both the local qualifier and stats class are input as ASB related.

## <u>Data Breakdown October – December 2018</u> Highest Recorded Categories of ASB



The above graph demonstrates that **Inconsiderate Behaviour** and **Begging/Vagrancy** are the categories with the highest number of ASB incidents recorded. There were 76 incidents of inconsiderate behaviour and 52 for Begging/Vagrancy. The third most recorded are ASB incidents for **Drunken Behaviour**; where there were 28 such reports. These three categories remain the most common from the previous report.

After reviewing records classified as 'Inconsiderate Behaviour' some records could have been recorded in other categories in the above table as they have referred to specific behaviours such as drunkenness, playing loud music, throwing objects etc. Categorisation is based on the recording officer's interpretation and where some incidents refer to multiple categories they may have been recorded against inconsiderate behaviour as a catch-all. This could explain why it is always the most prevalent category in data returns.



Top 3 ASB Incident Types April-December 2018

#### Inconsiderate Behaviour

The graph above shows the trend of ASB incidents for the financial year to date. There are on average 27 inconsiderate behaviour incidents a month. Qualitative analysis was completed on the incident summaries and the common themes are highlighted below in order of prevalence within the category.

#### **Youths**

- Bicycles: The most common complaint in this category is groups of youths
  causing intimidation, they are commonly reported on bicycles and/or
  skateboards potentially risking damage to street furniture or weaving in and out
  of traffic. Locations of gatherings repeatedly mentioned were the Barbican and
  Castle Baynard Street Tunnel, in the tunnel particularly there are reports of
  them intimidating other cyclists and drivers by blocking the path/road and
  causing them to stop.
- **Refusal to leave:** Commonly assistance is requested by bus drivers for passengers refusing to alight. Similar issues have occurred at businesses (including hotels) or with cab passengers.
- **Gambling games:** Incidents refer to London Bridge as the venue with Romanian nationals commonly linked to this activity. There was also a report of someone selling peanuts on the bridge without a licence.
- **Drug use:** A number of complaints were made of people taking drugs in doorways, corridors or alleyways by local residents or workers who were being impacted by this behaviour.

#### **Outcomes**

There are 52 outcomes are recorded against the 76 **Inconsiderate Behaviour** ASB records (68%). The majority (22) are complete with no suspect identified or passed on to another agency for investigation primacy (11). Other outcomes used include community resolution (2), formal action not in the public interest (5), unresolved (7), victim declines (3) and finally named suspect but investigation not in public interest (2).

#### **Begging/Vagrancy (Op Luscombe)**

Incidents recorded as begging and vagrancy increased in October and November before dropping again in December, there have been on average 21 reports a month so far this financial year.

• **Begging:** There were a number of reports of individuals sitting on the street with a cup begging, this is usually outside transport hubs such as Liverpool Street, Cannon Street and Bank.

#### Rough Sleeping

Rough Sleepers: The majority of reports in this quarter relate to the presence
of rough sleepers, usually in residential blocks or outside shops blocking an
entrance or fire exit. There were also a number of reports of homeless people
blocking entrances and heckling staff and customers at shops during the day.

It is important to note that there is no recourse or mandate for a police service to manage rough sleeping as the police have no resources to offer them in terms of accommodation and support. The police are unable to classify someone as a rough sleeper as this function can only be practiced by a registered body of practitioners. The police can only act as a referral service which CoLP currently do. The response to Rough Sleeping is managed by the local authority.

In the City of London there is no intrinsic link between rough sleeping and begging. City beggars are mainly clients from other boroughs that transit here to beg, many of whom are in supported accommodation. It is fairly unique in the square mile in that approximately 90% of beggars in the City are not City rough sleepers.

Therefore, within the City of London Police, the Force is separating rough sleeping from begging. To this end, we designed and developed Operation Luscombe to specifically tackle the issue of *begging*. The premise of this operation is that if someone is a genuine rough sleeper and are found to be begging, then they are given two opportunities to attend an intervention hub before the Force get to the CPN stage (Community Protection Notice). A CPN enables the police or authorised authority to ban an individual from an area for up to three months. If they are still begging, only at the third intervention will we issue a CPN. To date, none of the CPNs issued have been to known City rough sleepers, all have been to beggars who are part of an organised network. If they are then found to be in breach of their CPN, the Force will make an application to the courts for a CBO (Criminal Behavioural Order).

## The process is as follows:

#### Process:

- Stage 1 Initial 'Green' intervention ticket and invitation to a joint partnership working 'Hub'. Hub to be organised monthly. This hub is attended by the Police, Outreach, Westminster Drugs Project (WDP), housing, St. Mungo's.
- Stage 2 Re-offenders will be given a 'Yellow' intervention invite and a CPW (Community Protection Warning). There will still be a requirement to attend an intervention hub.
- Stage 3 Re-offenders will be issued with a 'Red' intervention full CPN. This will be for breach of condition on the CPW.
- Stage 4 Re-offenders will be dealt with by means of summons or arrest and a CBO (Criminal Behavioural Order) application 'Blue'.

Outcomes have been recorded for 41 begging/vagrancy incidents (79%). This is the category of ASB incidents that has seen the most positive outcomes with eight resulting in a community resolution. Twenty have been passed to another agency for investigation, ten have no identifiable suspect and three have been closed as it was deemed formal action was not in the public interest.

The table below shows the results of Operation Luscombe since it was started in May 2018:

As detailed above, a green ticket is an invitation for a beggar to an intervention hub. If they do not attend and are found begging again, they are issued with a yellow ticket which is a CPN Warning and another invitation to a hub. If they again do not attend and are found begging, they are issued with a red ticket with is a

CPN banning them for 3 months. If they are found in breach of this red ticket (full CPN) then they are issued with a blue ticket which is a summons to attend a court hearing and we will make an application for a CBO.

Total						
issued	Green	Yellow	Red	Blue	Breach	СВО
Hub 1 –						
May (1)						
2018	31					
Hub 2 –						
May (2)						
2018	20	3				
Hub 3 –						
June						
(1) 2018	16	10	1			
Hub 4 –						
June (2)						
2018	13	9	6	1		
Hub 5 –						
July 2018	6	3	1			
Hub 6 –						
August						
2018	3	2				
Hub 7 –						
September						
2018	9	1	1			
Hub 8 –						
October						
2018	4	1	1	1		
Hub 9 –						
November						
2018	10	1	1	1		
Hub 10 –						
December						
2018	7	1			2	TBC
Hub 11 –						
January						
2019	1	5	1		2	TBC
						Awaiting
						Court
Total	120	36	12	3	4	Hearing

## Process:

Stage 1 – Initial 'Green' intervention ticket and invitation to a joint partnership working 'Hub'. Hub to be organised bi-weekly.

Stage 2 – Re-offenders will be given a 'Yellow' intervention invite and a CPN. There will be a requirement to attend an intervention hub.

Stage 3 – Re-offenders will be issued with a 'Red' intervention full CPN. This will be for breach of condition on the CPN.

Stage 4 – Re-offenders will be dealt with by means of summons or arrest and a CBO application 'Blue'.

#### **ASB- Drunken Behaviour**

Incidents relating to drunken behaviour spiked in November 2018 in Q3 and were quite low in October and December. Again this may not be a true picture of incidents as drunkenness could also be recorded in other ASB categories such as shouting and swearing, inconsiderate behaviour and street drinking.

The themes of recorded incidents here were;

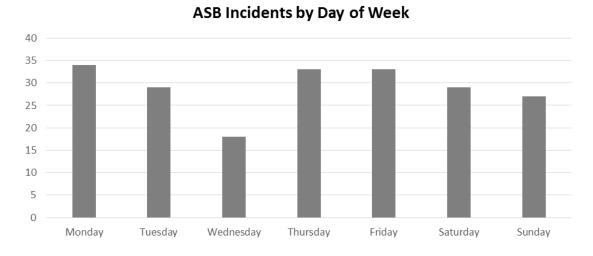
- **Refusal to leave:** Most reports this quarter refer to drunken individuals or groups refusing to leave a location, ranging from licenced premises to fast food restaurants, buildings with public foyers or transport vehicles.
- **Aggressive Behaviour:** Individuals becoming abusive and aggressive or fighting in the street as a result of intoxication

#### **Outcomes**

Most Drunken Behaviour ASB incidents have an outcome (16, 57%), two are however marked 'UU unresolved'. There has been one penalty notice for disorder in relation to a male refusing to pay his bar tab and then becoming aggressive with both bar and door staff. In other cases no further action was taken due to the following reasons; formal action not in public interest (4), no suspect identified (7) and other body investigating (2).

## Days of Week

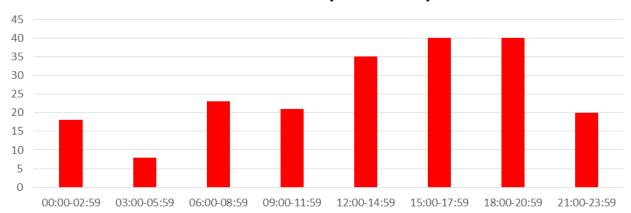
On average there have been two ASB incidents reported a day in the current quarter. Incidents are more commonly reported on a Monday, Thursday and Friday. These three days represent 49% of all incidents, Wednesday was a trough day this quarter with around half the volume of incidents reported on the peak days.



## Time of Day

Reporting of all ASB incidents in the current period are shown in the below graph broken down by three hour periods across the day. Incident reports occur most frequently from the afternoon into the evening peaking between 15:00-20:59. After midnight reports drop off with very few occurring between 03:00-06:00.

## **ASB Incidents By Time of Day**



How the Report Data was obtained

The data obtained in this report was completed using SAP Business Objects and extracting the information from RMS Niche. The search has been built on the criteria provided as a result of the ASB audit – it includes all occurrences where the local qualifier and stats classification are set to ASB.

## 6. Policing the Roads

## 6.1 Response to Cycling

The City of London Police has signed up to and is part of the Mayor of London's "Vision Zero" plan. This is a global project that has been adopted by numerous cities across the world. Major cities around the world are taking a stand to end the toll of deaths and injury seen on their roads and transport networks by committing to Vision Zero. London is at the forefront of this approach and the <u>Mayor's Transport Strategy</u> sets out the goal that, by 2041, all deaths and serious injuries will be eliminated from London's transport network.

Simply, we want to eradicate deaths and serious injuries (Killed and Seriously Injured – KSIs) on London's Roads by 2041.

#### The Vision Zero Action Plan

- Safe speeds: Encouraging speeds appropriate to the streets of a busy and populated city through the widespread introduction of new lower speed limits
- **Safe streets:** Designing an environment that is forgiving of mistakes by transforming junctions, which see the majority of collisions, and ensuring safety is at the forefront of all design schemes
- Safe vehicles: Reducing risk posed by the most dangerous vehicles by introducing a world-leading Bus Safety Standard across London's entire bus fleet and a new '<u>Direct Vision Standard</u>' for Heavy Goods Vehicles
- Safe behaviours: Reducing the likelihood of road users making mistakes or behaving in a way that is risky for themselves and other people through targeted

enforcement, marketing campaigns, <u>education programmes</u> and safety training for <u>cyclists</u>, <u>motorcycle and moped riders</u>

• **Post-collision response:** Developing systematic information sharing and learning, along with improving justice and care for the victims of traffic incidents

The key to making the plan work is partnership working and the City of London Police is partnered with the Corporation of London Road Dander Reduction and Behaviour Team and is a key stakeholder in the Road Danger Reduction and Active Travel Plan 2018 – 2023 which is a strategic five year plan that sets out the key aims and objectives to maintain a safe environment for all road users in the City of London. It follows a Safe Systems approach towards delivering Vision Zero. The plan places emphasis on partnership and engagement as we all have a role to play in reducing casualties and encouraging safer behaviours.

#### 6.2 **Policing Response**

The City of London Police will re-launch its traffic unit in April 2019. It will be called the Roads Policing Unit (national identity). Significant progress has been made and the unit is up to strength and now has the skills to address the great challenge of eradicating KSIs (Killed and seriously injured) within the square mile.

A key component of this plan to address the ambition of the critical Vision Zero, will be a dedicated cycle unit. With 1 sergeant and 6 constables, the unit will be equipped to address ALL issues associated with cycling. Cycling is a huge growth area within London, with a particularly prominent rise in use in the City Of London.

Encouraging cycling is part of health and wellbeing, improved commuter experience, lower reliance on cars/vehicles but it brings challenges also. Cycling behaviour and the engagement/education and enforcement of cycling offences coupled with the complex set of variables that come with cycling, will require dedicated team. The City of London was the first force in the country to have a unit and the re-introduction of a dedicated until will again allow us to lead the country in the use of cycles for policing the roads.

Below are the statistics for January 2019<sup>3</sup>:

**CASUALTIES JAN 2019 FATAL SERIOUS SLIGHT TOTAL PEDESTRIANS** 9 11 2 PEDAL CYCLES 1 11 12 **POWERED 2 WHEEL** 4 4 **CAR OR TAXI** 2 2 P.S.V. 2 2 **GOODS** 0 **OTHER** 0 **Total Casualties** 0 3 28 31

<sup>&</sup>lt;sup>3</sup> These were fully reported to your Police Performance and Resource Management Sub Committee on the 6<sup>th</sup> February 2019.

PI Collisions		3	25	28
		January 2019		
Other operations	Phones/ Seatbelt s		22	
Speeding in the 20mph zone	Traffic Offence Report		51	
TOTAL		73		
Number of vehicles seized from ANPR only		8		
Total number of vehicles seized from ANPR / No Ins or No DL or both			47	
Number of pre-planned enforcement and/or education operations targeting Large Goods Vehicle within City of London			8	
Number of LGV's stopped			56	
Number of LGV's stopped with offences			64	
Number of offences			45	

#### Roads Policing Plan for 2019:

- Re-establish the cycle team
- Change of reporting and recording systems is under progress. This will allow CoLP to baseline and align KPIs so that we can review our tactics versus success/areas for improvement
- Utilise the newly granted power Community Safety Accreditation Scheme (CSAS) to employ TfL and Local Authority enforcement, increasing visibility on the roads
- Re-introduce Op Atrium
- In addition to Op Atrium, utilise Local Authority resources to allocate behavioural change courses both in person and online
- Work with all key partners and stakeholders to share information and work to provide an engineered solution to problems highlighted throughout the engagement, education and enforcement phases of the policing operations
- Introduce City Cycle Ambassadors, those leading by example on our roads (community based) an innovation led by CoLP
- The CoLP Communities teams continue to provide bicycle marking events utilising BikeRegister. This is the UK's leading online bicycle identification and registration initiative aiming to reduce cycle theft, identify stolen bikes and assist in owner recovery. BikeRegister is used by every UK Police Force. Marking consists of taking the frame number from the cycle and marking the cycle with a unique reference number with a chemical compound and applying a semi-tamperproof sticker. All information is recorded and logged on a secure

database held by BikeRegister. City of London Police officers run these events at the rate of approximately three per week across the City and use these events to engage with cyclists and to provide advice regarding safe cycling in the City of London.

### 7. Community Scrutiny/ IAG

7.1 The Equality and Inclusion Manager is submitting a separate report regarding the future of the CSG and IAG to this meeting today.

The IAG met on the 30<sup>th</sup> January 2019 and were informed in detail about the Transform programme. The IAG found this extremely useful. The next planned IAG is on the 10<sup>th</sup> April 2019 and the Prevent Sgt will attend to apprise the Group on the current work of the Prevent team.

#### 8. Conclusion

This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

#### Contact

Jess Wynne

T/Chief Insp Communities and Partnerships

T: 020 7601 2402

E: Jesse.wynne@cityoflondon.pnn.police.uk

#### **Appendix A- MHST Case Studies**

CASE STUDY A: Section 136 Used during MHST Nurse Shift - 18000584214

02/12/2019: A 24 year old male from Tower Hamlets, well known to mental health services, CoLP and MHST nurses stated he has taken an overdose of paracetamol and drank a litre of vodka the previous day in a bid to kill himself. He is not known for substance (drug/alcohol) misuse and did not seek medical attention. He had awoken today angry he was unsuccessful. He called his crisis team stating his intention to jump off a bridge to kill himself. Located by Police on Southwark Bridge, assessed by MHST nurse (present with officers) and Section 136 appropriately used due to his previous suicide attempt and current threat to jump from bridge. He was extremely upset with friends who he felt had let him down on his birthday and feels they use him for money. Time of arrival at incident: 23:15

Time advice given: 23:15 Time arrival at A&E: 23:50 Time left A&E: 00:15

**TOTAL TIME: 1 HOUR** 

### CASE STUDY B: Section 136 Used outside MHST Nurse Shift - 19000032578

20/01/2019: A 47 year old female from Islington (Same in Case Study C), well known to mental health services, CoLP and MHST nurses was found attempting to jump off Tower Bridge. Incident occurred outside the MHST nurse rota and so Section 136 utilised by police.

Time of arrival at incident: 16:09

Time advice given: N/A. MHST not on duty.

Time LAS called: 16:40, cancelled at 17:20 due to not available in 30 minutes. Time

arrival at PoS: 18:02 Homerton Time left PoS: 18:56

**TOTAL TIME: 2 HOURS 47 MINUTES** 

#### CASE STUDY C: Section 136 Avoided MHST Nurse Shift – 180000514920

25/10/2018: A 47 year old female from Islington (Same in Case Study B), well known to mental health services, CoLP and MHST nurses was threatening to kill herself at Tower Bridge. MHST nurses aware of patient's history and exhibiting similar behaviour to prior incidents. Female conveyed voluntarily to mental health services by ambulance to Whittington Hospital where she undergoes treatment.

Time of arrival at incident: 18:55 Time advice given: 19:10 MHST Nurse

**TOTAL TIME: 15 MINUTES** 

# Agenda Item 9

Committee(s):	Date(s):
Police Committee- For information	4 <sup>th</sup> April 2019
Subject:	Public
Quarterly Equality and Inclusion Update	
Report of:	For Information
Commissioner of Police	
Pol 20-19	
Report author:	
Kam Dhaliwal, Equality and Inclusion Manager	

### Summary

This paper provides your Committee with the quarterly update on Equality and Inclusion related activities conducted by the Force since the previous report in January 2019. This report covers activity that has taken place and some information on future plans and actions of the City of London Police. The areas covered by this report are:-

**Equality & Inclusion Managers update –** The Force has been focusing on the community scrutiny group recruitment and promoting equality, diversity and inclusion in Force.

**The Community Scrutiny Recruitment Campaign –** The recruitment of new Community Scrutiny Group members started at the end of February 2019.

**The BAME Action Plan** –The BAME Action Plan is being led by the Force Race Champion and he is being supported by HR and the staff support networks.

**Work Experience -** The Force is currently delivering work experience to support recruitment, promoting policing and attracting underrepresented groups.

**The Independent Advisory Group –** This is subject of a separate report to your Committee on this agenda.

#### Recommendation

It is recommended that this report be received and its content noted

#### **Main Report**

### **Background**

1. The Commissioner undertook to provide members with a quarterly written update on matters relating to the equality, diversity and inclusion portfolio. This report highlights the work that is being carried out across the Force in relation to the above and it provides an update since the last report to the Committee.

### **Equality and Inclusion Managers Update**

- 2. **CoLP Website:** The Equality Report is due to be published at the end of March 2019. The Force has been focusing on a promoting to diversity in Force and community engagement.
- 3. **CityNet:** During December 2018 and January 2019, the Forces Communications team wrote a number of articles, addressing Equality, Diversity and Inclusion (EDI). The articles addressed Sexuality, Gender & Trans guidance, Staff Support Networks, Communication & Respect in the workplace and the BAME Action Plan.
- 4. Corporation Equality & Inclusion Manager: The Forces Equality & Inclusion Manager (E&I Manager) met the Corporations Equality & Inclusion Manager and they will be working collaboratively on EDI issues where appropriate to provide a better service for the community and work force. Introduction meetings will take place to introduce the CoL E and I Manager to Force teams.
- 5. **National Sikh Police Association:** The Sikh Police Association has now formed a national Sikh Police Association and the launch took place in February at West Midlands Police Force. The launch was a success and reflected how the Staff Support Networks support policing and the community.
- 6. **Community Engagement & Scrutiny:** The Force E&I Manager met with a City resident who has started a support group for parents in the City, who need support for children with special needs. The group is keen to work with the Force on key safeguarding issues. The Force E&I Manager will continue to engage with community groups and organisations.
- 7. Common Purpose: Common Purpose is an organisation that networks with private and public sector organisations on the best practice for Equality, Diversity and Inclusion (EDI). The events allow EDI specialist to come together and collectively resolve EDI issues in businesses and organisations. The Force was asked to host a group of 30 non-profit and public sector leaders from Chicago, as part of the 'global' experience on their academic leadership journey with the University of Chicago. The Force delivered a presentation entitled *The*

Force Senior Leadership review of how diversity impacts our community and how we police? The Force discussed the national policing issues and how police Forces are overcoming the issues by engaging with the community. The session was very interesting for everyone due to the similar cultural challenges and the different approaches to tackling community relations.

## **Community Scrutiny Group Recruitment Campaign**

- 8. The Force has published recruitment adverts using social media and traditional campaigning methods (posters, leaflets, attending community events, schools, charities etc.) to recruit new members for the new Community Scrutiny Group (CSG). The campaign started in February 2019 and the continuous promotion will be based on the responses and take-up of community members. The Force has been engaging with various businesses and community members to promote the new community scrutiny group.
- 9. Members of the community and businesses have been enquiring about the new community scrutiny group and they are keen to take part. Store managers are very open to working with the Force and building on their current relationships which exist with Community Policing. Meetings have been arranged with potential members to allow a greater understanding of the role and the benefits. Once members are happy to join, they are welcomed and vetting forms for Regular members are provided. All appointments to the group will be subject of successful vetting.
- 10. Also under the Community Scrutiny theme, officers from the Support Group (Specialist Uniformed Policing) attended a City Youth Centre to speak to a group about Stop & Search. The officers had planned and prepared an interactive training session that allowed all attendees to participate. At the beginning of the session, the youths were reluctant to engage. However, the Officers built up a rapport with the group and listened to and learned about their experiences. The Officers were open and honest with the group about how Stop & Search should be conducted, their rights & entitlements and police training/processes. They conducted a role play of a Stop & Search with one of the Youth Workers, talking through all of their actions, reasoning and rationale for each step (in accordance with the Best Use of Stop and Search Scheme BUSS).
- 11. The Officers had planned a training session that allowed them to be very flexible in their delivery, by using either a role play example, a real policing case or guiding them through policing actions, the law and public perception. The session was extended owing to the number of questions. The youths and Youth Workers gave extremely positive feedback for the session and they have asked for the officers to return for a further session, which is currently being arranged.

#### **BAME Action Plan**

- 12. At the last Equality & Inclusion Board the Chief Inspector who has been given the role of Race Champion, requested to take responsibility for drafting a new BAME Action Plan for the Force. It was agreed that HR and the E&I Manager would be consulting on this plan and that HR would be the strategic lead. Meetings have since taken place to discuss BAME Action Plan and a high level framework document has been drafted based largely on the NPCC National BAME framework from which a more bespoke plan for CoLPs needs is being developed. The below information and support has been provided to help develop the plan.
- 10 years' worth of Force BAME data for staff, officers and specials.
- The equality data from three police Forces (CoLP, Warwickshire & Met Police) to use as a comparator.
- A BAME staff survey questions.
- The foundation from a previous iteration of a BAME Action Plan
- The OD/HR Team provided a summary of the meetings and a framework to develop a Plan.
- The BPA have also offered support and they have reached out to their external contacts for more support.

### **Work Experience**

- 13. It was agreed at the May 2018 Equality & Inclusion Board the Force would reintroduce Work Experience. The Force has set up a working group with members of staff who have either delivered work experience or organised work experience in the Force previously.
- 14. The Force provide five types of work experience levels The requests are from Schools, Colleges, members of staff contacts, Specials, Stakeholders, City of London Corporation and other City Organisations. Once received, the Force SPOC will liaise with the student and establish what type of experience they require.

#### The Force provides nine types of experiences.

- Community Scrutiny & IAG (resourced throughout the year)
- Accompany Parents Day (1 day or half a day limited impact)
- School aged 14-16 yrs (1 week during May-July & Sep Oct)
- College aged 16 18 yrs (varied but not full-time commitment)
- Assistance with exploring employment in the sector (varied commitment)
- A pre-arranged college programme (varied commitment level)
- Cadets Programme
- Mounted Unit work with special schools
- Visits to Custody & Courts (1 day or half a day limited impact)
- 15. Once the Force SPOC has established what can be accommodated. They will email the Directorate work experience advocates to see if they can support the student.

- 16. If they can be accommodated, the Force SPOC will liaise with the students and ensure they capture their diversity information, ensure they are vetted, they have signed all security forms and a risk assessment has been completed. The Force SPOC will liaise with the student after their Work Experience to capture the students career development and understand why they have made the choices they have. The feedback will also be used to see how the Force can improve or enhance the experiences it provides.
- 17. Work experience is in great demand and the Force is getting get a lot of requests for placements. Due to the high demand and the demand on resources, not all applications can be accommodated. Limits will be placed on the number of students that can attend and complete their work placements with the Force. The Force is also not in a position to financially support or fund any work experience.
- 18. A recent example is that the Force has arranged work experience for two BAME students from Westminster Kingsway College, who will be completing the work placement within the Forces IT department. These placements are one day a week until July 2019. Once completed, the work placements provide the students with credits which contribute to their Level 3 BTEC Computing.

### **Independent Advisory Group Update**

19. There is separate report on this matter on the agenda today.

#### Conclusion

20. The Force continues to work on Equality and Inclusion issues, with strong oversight through the E and I Board. Acting on the feedback from the external benchmarking exercises assists the Force to incorporate best practice into its processes. Regular reporting to your Committee ensures a scrutiny process is in place that holds the Force to account on its performance in this important area.

#### Contact:

Kam Dhaliwal
Equality & Inclusion Manager
Phone 0207 164 8212 Mobile 07803 305 430
Email kamalpreet.dhaliwal@cityoflondon.pnn.police.uk

This page is intentionally left blank

# Agenda Item 10

Committee(s):	Date(s):
Police Committee – For Information	
	4 April 2019
Subject:	Public
Draft Safer City Partnership Strategy 2019-22	
Report of:	
Town Clerk	For Information
Report author:	
Head of Community Safety	

## **Summary**

This report provides a context for the attached draft strategy being developed for the Safer City Partnership (SCP). The SCP is the City of London's Community Safety Partnership. Established as a result of the Crime and Disorder Act (1998) each local authority area has a Community Safety Partnership which brings together a range of partners. Statutory partners include the City of London Corporation, City of London Police, London Fire Brigade, London Probation Trust and the City and Hackney Clinic Commissioning Group. The SCP also enjoys representation from the Guinness Trust (as a relevant registered social landlord), the City of London Crime Prevention Association and business representation.

One of the requirements placed on the SCP is the production of three-year plans, annually reviewed, and where necessary refreshed. This set out agreed key priorities and planned activity.

#### Recommendation(s)

Members are asked to note the report. Comments and views are invited and will be incorporated into the development of the attached draft strategy.

#### **Main Report**

#### **Background**

- 1. The Safer City Partnership (SCP) is the Community Safety Partnership for the City of London. Community Safety Partnerships were established under the Crime and Disorder Act 1998.
- 2. Section 5 of the Crime and Disorder Act 1998 places a statutory responsibility on the Police and Local Authority, to formulate a strategy to reduce crime and disorder within their areas. The section also places a legal obligation on other organisations, such as Probation and Health Authorities, to engage and cooperate in this strategy. Community Safety Partnerships help mobilise a wide range of resources and expertise to help prevent crime and reduce fear within communities.

3. The SCP produces a three-year plan, refreshed annually. This plan is a public document and should be discussed with the Police Authority. The partnership should also annually assess and review its work. In addition, the SCP is expected to consult with the communities it serves.

#### **Current Position**

- 4. The format of this year's strategy has been changed in order to bring it into line with the Corporate Plan. It is based on previous preceding SCP strategic plans but also recognises the current Corporate Plan and therefore has been refreshed to align to the current plan 2018-23. This format will also align with the Anti -Social Behaviour Strategy for the City of London which is currently under development. Individual workplans will be developed for each of the outcome areas.
- 5. Discussion has been undertaken with relevant partners, as well as reflecting national priorities, to agree the five outcomes within the strategy:
  - Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism.
  - People are safe from violent crim
  - People and businesses are protected from theft and fraud/acquisitive crime
  - Anti-Social Behaviour is tackled and responded to effectively
  - People are safe and feel safe in the night time economy
- 6. We are now seeking to finalise inputs from partners with the intention of taking a draft to the April Summit group prior to sign off at the May SCP meeting.
- 7. This paper seeks to raise awareness of the role of the SCP, the work it undertakes in partnership with the City of London Police and invite input to the developing current strategy.

### **Corporate & Strategic Implications**

- 7. This strategy supports the City Corporation to fulfil its vision, as outlined in its Corporate Plan for 2018-23, for a 'vibrant and thriving City, supporting a diverse and sustainable London within a globally-successful UK'. The strategy supports all three aims that are outlined in the Plan of contributing to a flourishing society, shaping outstanding environments and supporting a thriving economy, and three of the 12 outcomes that are listed as part of these aims.
- 8. The strategy will be a key mechanism for delivering Outcome 1 People are safe and feel safe. This strategy will also contribute to and support Outcome 4.a 'Communities are cohesive Bring individuals and communities together to share experiences and promote wellbeing, mutual respect and tolerance'; and 6. c, 'Lead nationally and advise internationally on the fight against economic and cyber-crime'.

### Conclusion

10. Members are invited to contribute to the development of the draft SCP strategy for 2019/22.

**Appendices** 

Appendix A – Safer City Partnership Strategic Plan 2019 - 22

### **David MacKintosh**

Head of Community Safety

T: 020 7332 3084

E: david.mackintosh@cityoflondon.gov.uk

This page is intentionally left blank

# Safer City Partnership Strategic Plan 2019-22



Our vision is that the Square Mile remains a safe place for people to live, learn, work and visit.

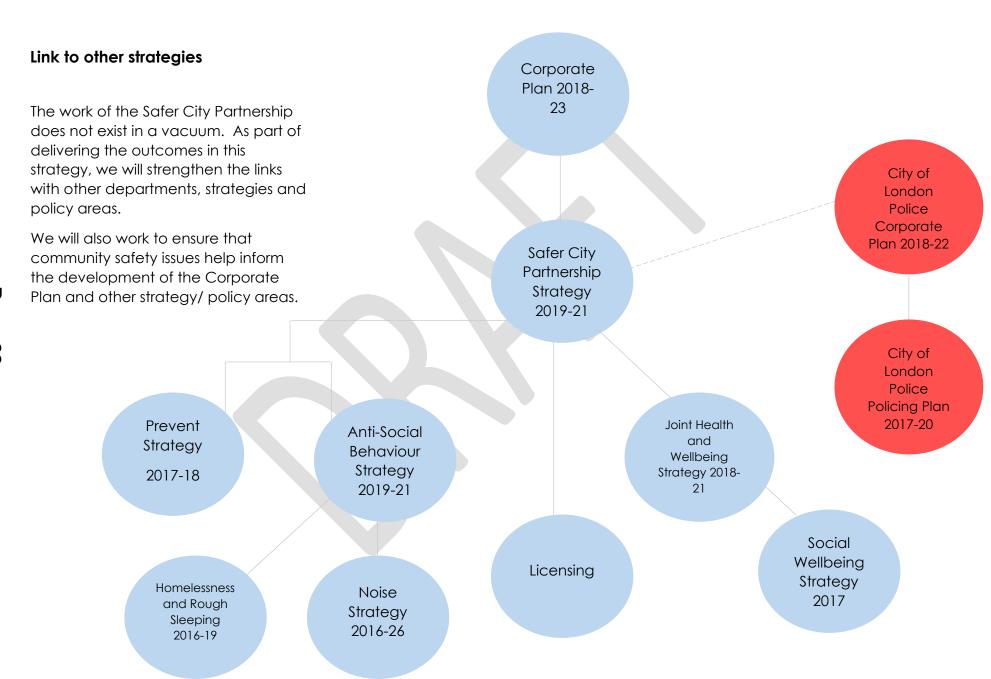
**Who we are:** The Safer City Partnership brings together representatives from both the statutory and non-statuary partners who have the responsibility and authority to contribute to keeping the Square Mile safe.

		Our Outcomes		
Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism	People are safe from violent crime and any violence against the person	People and businesses are protected from theft and fraud/acquisitive crime	Anti-Social Behaviour is tackled and responded to effectively	People are safe and feel safe in the Night-time economy
		Our Activities		
<ul> <li>Deliver Prevent as part of the Counter Terrorism Strategy.</li> <li>Engage with the resident community to build on existing work and build confidence in Prevent in the Square Mile.</li> <li>Engage with the business community in helping us deliver Prevent.</li> </ul>	<ul> <li>Support pan-London action to reduce violent crime.</li> <li>Engage with our communties to raise awareness of hate crime and how to report it and support available.</li> <li>Increase understanding of the issues around exploitation, domestic abuse, crimes against the person and how to access support and help.</li> </ul>	<ul> <li>Maintain the City's reputation as the world's leading financial centre protected from the impact of acquisitive crime.</li> <li>Reduce acquisitive crime.</li> <li>Protect our residents and businesses from on-line fraud and raise awareness around associated risks.</li> </ul>	<ul> <li>Proactive response to issues and underlying factors that contribute to nuisance behaviour or offending.</li> <li>Clear paths are available for victims and perpetrators to access services for, early intervention and prevention.</li> <li>Victims and perpertrators know where and how to get support and advice.</li> </ul>	<ul> <li>Work to understand the nature and scope of the Night-time economy and its associated problems by developing new approaches to address emerging issues.</li> <li>Promote the Safety Thirst scheme, seasonal campaigns and other initiatives to support community safety and reduce alcohol related harms.</li> </ul>

This strategy will support the aims set out in the Corporate Plan by contributing to a flourishing society and will be a key mechanism for delivering Outcome 1 – People are safe and feel safe. This strategy will also contribute to and support Outcome 4 and 6.

#### Our success measures

We will measure our progress in delivering this strategy through monitoring the peformance of each outcome, drawing on key data across the partnership.



Welcome to the Safer City Partnership Plan for 2019-22. This strategy highlights our ambitions for the coming three years in terms of reducing crime, and anti-social behaviour and concerns of these that negatively impact upon our communities.

Our vision is that the Square Mile remains a safe place for people to live, learn, work and visit. The Plan outlines the main areas of activity for the Safer City Partnership.

The Safer City Partnership has a lead role in reducing crime and other harms in the Square Mile. It achieves this by harnessing the collective efforts and resources of its constituent partner agencies. This strategy represents a commitment by all the partners to work together to achieve our vision in the Square Mile. Reducing crime and other harms cannot be done in isolation, it is not only about effective policing but requires an understanding of the bigger picture of all the underlying issues that contribute to crime and other harms.

By working as a partnership, we ensure we have the right organisations engaged at the right level to help make a difference in the Square Mile. The partnership is a dynamic body for strategic development and delivery, ensuring the greatest impact.

The City of London remains the world's leading international financial and business centre. Historically the Square Mile experiences low levels of crime, disorder and anti-social behaviour but recent times have seen crime increase both nationally and locally. We are committed to ensuring our ability to adapt and respond to new challenges that may emerge, thus protecting the communities we serve. We are committed to building and maintaining safer and stronger communities through identifying and tackling issues which present the most serious threats to our communities. The strategy highlights opportunities for joint working across the Square Mile and reflects the desire of partnership members to work together when faced with fresh challenges, emerging issues and changing priorities.

We also recognise the significance of identifying and responding to the underlying, and often cross-cutting theme, of vulnerability. It is important that we have strong engagement with other partnerships and boards to continue the work already done to develop a joint response to vulnerability.

The strategy will be reviewed on an annual basis to ensure that it remains current and reflective of the concerns of local people and emerging threats. This strategy does not stand alone. It aligns to the City of London Corporate Plan for 2018-23 and will be a key mechanism for delivering the aims of the Plan of contributing to a flourishing society, shaping outstanding environments and supporting a thriving economy, and 3 of the 12 outcomes that are listed as part of these aims. It will also support the City of London's Police mission to protect the UK from economic crime and maintain the City of London as one of the safest places in the country.

## **Community Safety Partnerships:**

The Safer City Partnership (SCP) is the Community Safety Partnership for the City of London. Community Safety Partnerships were established under the Crime and Disorder Act 1998. Section 5 of the Crime and Disorder Act 1998 places a statutory responsibility on the Police and Local Authority, to formulate a strategy to reduce crime and disorder within their areas. The section also places a legal obligation on other organisations, such as Probation and Health Authorities, to engage and cooperate in this strategy.

### The right people around the table

Who we are: The Safer City Partnership involves representation from the following partners:

- The City of London Corporation\*
- The City of London Police\*
- London Fire Brigade\*
- London Probation Trust\*
- Clinical Commissioning Group\*
- HM Court Service
- British Transport Police
- Transport for London
- The Guinness Partnership (our only social housing provider)
- City of London Crime Prevention Association
- Residents' representatives
- Business representatives
- Voluntary Sector representative

We work hard to ensure we have the right representation and will continue to review membership to guarantee we have the best knowledge, expertise and resources available.

#### **Partnership Development**

Improving how the City of London Corporation and City of London Police work together will inevitably influence the ways we operate and deliver community safety related services. For example, the imminent establishment of a Joint Contact and Control Room, where all calls from the public, whether they be a police or a local authority issue, will provide a significant opportunity to deliver coordinated responses to crime and anti-social behaviour as well as improving the customer experience.

<sup>\*</sup> The partners marked with an asterisk are the statutory partners of the Safer City Partnership under the Crime and Disorder Act 1998. Collectively they are responsible for delivering the ambitions set out in this plan. The partnership also benefits from representation from other partners that allows us to deliver across the breadth of our agenda without diminishing our strategic focus.

The establishment of the Serious and Organised Crime Group as a sub-group of the Safer City Partnership ensures that we make the best use of the wide range of intelligence alongside the full range of civil and criminal enforcement powers to tackle those who pose a threat to our citizens, communities and businesses.

Partnership groups looking at specific areas

#### Outcomes for 2019-21:

The Safer City Partnership Strategy Group has agreed the following outcomes for 2019-21. These have been developed in consultation with our partners and communities and are also informed by the data we hold, national priorities and key documents such as the City of London Police's Strategic Assessment.

- Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism
- People are safe from violent crime and violence against the person
- People and businesses are protected from theft and fraud/acquisitive crime
- Anti-Social Behaviour is tackled and responded to effectively
- People are safe and feel safe in the Night-time economy

Our outcomes highlight the future state we aspire to achieve and will drive forward our activities.

#### Our cross-cutting themes:

A key aim of the Community Safety Partnership is to ensure that vulnerability is a strong cross-cutting theme across our community safety outcomes. We recognise that some individuals are more at risk than others and may also be at risk across several of our priority areas.

The following areas have been identified as requiring additional attention:

- Suicide Prevention
- Violence against Women and Girls (VAWG)
- Sexual Abuse & Child Sexual Exploitation
- Cyber-crime & Fraud (particularly vulnerable groups and the elderly)
- Hate Crime
- Offender management
- Anti-Social Behaviour
- Mental Health

In reviewing our outcomes over the coming year, we will ensure that issues of vulnerability are fully taken account of in our work.

#### Information sharing and E-CINS

Information sharing is fundamental to achieving all of this so we will review and monitor our information sharing agreements regularly to see how effective we are as a partnership at sharing information.

This will include the implementation and effective use of E-CINS. E-CINS is a secure, encrypted, information sharing system where all partners are be able to share information and actions allowing them to build a clear picture of problems they face and who is reacting to them. This system is in use with many local authorities, including many of the City's neighbours and the partnership will be using the system to work with them in the future.

#### Measuring our performance and overseeing our resources

We are committed to ensuring that we have an impact on our outcomes in the Square Mile. We will continue to closely monitor performance across a range of measures, through qualitative and quantitative measures, which will also be reported quarterly to the Safer City Partnership Group through a dashboard document with a RAG rating. This will allow the group to meet our priorities, ensure we are on track and hold other agencies and members to account. The SCP group will have oversight of the collective performance of the partnership and will establish governance arrangements to ensure that the right delivery groups are in place to drive the delivery of the respective objectives in this strategy, with each group being accountable to the group.

#### What we achieved in 2017/18

The Safer City Partnership has a strong track record of achievement which we are very proud of.

The SCP's provided a vital strategic and collaborative platform for different organisations to work together to keep the City safe and reduce crime. Where specific problems have been identified the SCP has played a significant role in tackling them.

#### The Square Mile at a glance

- The Square Mile is both the historical and the geographical heart of the capital. This unique demographic area is bordered by seven other London boroughs.
- The City of London remains the world's leading international financial and business centre and is a rapidly changing and growing place. It is a City where ancient traditions are observed yet sit comfortably alongside modern business practices.
- The City has an established and expanding vibrant night-time economy, with more people than ever visiting bars, clubs and restaurants after work and at weekends. A major tourist destination and cultural hub, it is an exciting place to live, work and visit.

#### **Business v Resident**

The Square Mile is home to the 'City' – the financial and commercial heart of the UK welcoming 483,000 workers into the City. This number equates to 9% of London's total workforce and is expected to rise rapidly. City workers tend to be aged 20-50 with a higher proportion of men.

The Square Mile also attracts a large number of visitors each year, welcoming over 10 million, due to its high number of iconic landmarks such as St Paul's Cathedral. With major improvements to transport infrastructure such as the Elizabeth line these numbers are expected to increase rapidly.

In contrast there are approximately 7,500 residents living in the Square Mile and around only 10% of households have children. Our community is diverse, comprising of a varied range of ethnicities and religious faiths.

#### **Rough Sleeping**

Over the last few years, the number of rough sleepers seen in the capital has increased. The Square Mile has the sixth highest number of rough sleepers in London, with around 20 sleeping on the streets each night. This group tends to be male and are often vulnerable to a range of problems including substance misuse, physical and mental illness, crime and premature death.

#### Night-time economy

The City has increasingly taken over as the top destination for a night out and opportunity to socialise with a high concentration of venues providing alcohol and tube stations offering 24-hour services. The City is proactive in its measures to reduce harms associated with a thriving night-time economy. An effective licensing partnership provides early warnings of problems emerging and developed a popular award programme for well managed venues.

#### Community at the heart

The Safer City Partnership recognises the value of engaging members of the resident and business community in the Square Mile. Community engagement is an important tool to ensure that the activities of the Partnership reflect and respond to the concerns of those working and living in the City. It is also a live vehicle for ensuring the Partnership Members are **accountable** and **transparent** to the community, particularly those 'harder to reach' communities, and results in a society that feels involved and valued.

Through community engagement we will address issues and strengthen cohesion – coming together to challenge hate, prejudice and extremism. We are confident that through working together we can continue to ensure the Square Mile remains a world leading place to live, work and visit.

#### Community engagement channels

A range of community engagement methods will continue to be used throughout the strategy, ensuring that all partners and sectors of the community are involved. These will include a range of campaign materials and activity, web-based communications and surveys and an annual residents meeting in line with our statutory duty.

Throughout the last year we have engaged with our communities through surgeries with the police, resident drop in sessions and coffee mornings on our estates. We plan to increase this activity over the course of this strategy. London Fire Brigade at Dowgate also engage through community events, London marathon, Lord Mayors children's party and public awareness campaigns along with their home fire safety visits they carry out for the City's residents. A 'Community engagement' shared calendar has also been created to support the work of engaging with the community and improve partnership working.

As already mentioned, almost half a million people come into the City each day to work. Engaging with employers represents an important opportunity to raise awareness of a range of crime and safety issues, as well as health risks linked to alcohol and drug use.

### **Business engagement**

The City of London Crime Prevention Association (CPA) is a vital mechanism for engaging with the business community in the Square Mile. With over 300 members, primarily from the financial and business sectors within the City of London and other security communities around London, the CPA offers the opportunity for the public and private sector to thrive side by side.

Their strong working relationship with the City of London Police, Metropolitan Police Service, British Transport Police and the National Police Chiefs Council offers opportunities for partnership working and knowledge sharing. The CPA holds eleven formal meetings per year, with an average attendance of around 120 offering a range of high-level updates from the City of London Police on crime and counter terrorism issues and crime prevention advice including topical issues such as modern slavery and cyber-crime. The CPA have been instrumental in the start-up and

development of Project Griffin, CSSC (Cross-Sector Safety and Security Communications) and the Building Accreditation Scheme.

For more info on the CPA please contact admin@cityoflondoncpa.org.uk

Business Healthy is a programme, delivered by the City of London's Public Health Team, that engages with City employers of all sizes and across all sectors to support them to improve the health and wellbeing of their staff. It operates a network for Human Resource leads within the local business community. It is working with the Safer city Partnership to help address specific issues including alcohol and drug related problems.

#### Crime and Disorder

Crime and disorder remain low in the Square Mile compared to our neighbouring boroughs. However, after a number of years where overall crime has fallen last year witnessed a slight increase. This is clearly disappointing, and the Safer City Partnership will respond by seeking to maximise the benefits of joint working in preventing crime. However, the increase in the City does need to be set in the context of its growing day time population, its increasing popularity in the night-time economy and the significant growth in its hotel sector. There is no room for complacency, but the City of London remains a low crime area where it is safe to live, work, visit and socialise.

Reported crime in the City of London increased in 2017/2018, in line with the trend seen across the UK.

Tot	nl e
2016/17	5,458 Increase
2017/18	5,901 of 8.8%

<sup>\*</sup>City of London Police Annual Report 2018



Police data refers only to reported crime and is therefore a partial picture of community safety in the City albeit a very important part. Other sources of data for example around noise complaints, anti-social behaviour and information from our communities will help us build up a more complete picture of what is happening in the City.

	2016/16	2017/18
Violence with injury	y 2019- <b>38</b> 2	384
Violence without injury	350	410
Rape	10	27
Other Sexual Offences	51	74
Robbery of personal property	26	66
Robbery of business property	2	7
Burglary – Residential	14	14
Burglary – Business/Community	237	272
Theft of a motor vehicle	73	75
Theft from a motor vehicle	90	114
Bicycle theft	373	371
Theft from a person	467	614
Shoplifting	726	738
All other theft offences	1506	1515
Arson	3	4
Criminal damage	220	251
Drug trafficking	87	75
Drug possession	244	251
Public disorder	222	282
Possession of weapons offences	43	60
Miscellaneous crimes against		
society	177	126
Stalking and harassment	130	155
Homicide	1	2
Death or serious injury unlawful		
driving	1	1

2014/14 2017/19

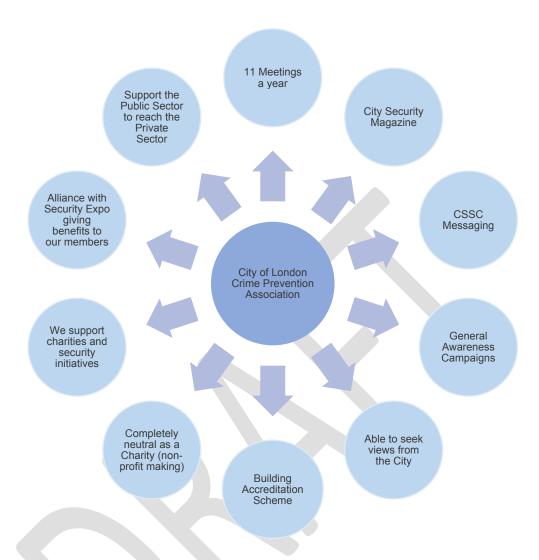
#### 2017/18 crime data

Two victims of the London Bridge/Borough Market terrorist incident in June 2017 died on London Bridge, within the City of London, and therefore appear in our homicide figures.

The increase in reports of rape and other sexual offences for 2017/2018 is attributed to the City of London Police receiving the highest number of historic rapes reported in the last 10 years. This crime has also achieved significant media attention in the past year, leading to awareness of the offence and subsequent historic reporting. Additionally, a variety of different campaigns on sexual consent may also have led to an increase in crime reports.

The SCP continue to work closely with the Metropolitan Police Service (MPS) and British Transport Police to tackle knife crime and other crimes of violence with injury. Work to deter and disrupt moped-enabled crime, including thefts of personal property, continues with colleagues in the MPS.

<sup>\*</sup> City of London Police Annual Report 2018



<sup>\*</sup>The City of London Crime Prevention Association breakdown

### Outcome 1:

Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism.

#### Why this outcome?

We will continue to deliver Prevent as part of the Counter Terrorism Strategy. Prevent is about safeguarding people and communities from the threat of radicalisation and terrorism. It seeks to protect vulnerable individuals from being drawn into terrorist related activity and also includes work that seeks to reassure communities and disrupt extremist groups.

The Counter-Terrorism and Security Act (2015) places a duty on the City of London Corporation and other public bodies to have 'due regard to the need to prevent people from being drawn into terrorism'.

The National Prevent Strategy outlines three strands to an effective local response.

- Ideology: challenging radical ideology and disrupting the ability of extremist groups to promote it;
- Supporting Vulnerable Victims: building upon existing multi-agency and safeguarding frameworks to identify and support people at risk of radicalisation;
- Working with other sectors: cooperating with those working in education, faith, health, criminal justice and voluntary sector settings to ensure there are no ungoverned spaces in which extremism is allowed to flourish unchallenged.

While the City of London is designated as a **non-priority area** by the Government, we are committed to helping protect our communities. The Prevent strategy sets out how we support and identify concerns within our resident community as well as supporting City employers. It sets out in detail our approach and planned activity for the year ahead. [link]

#### Delivering this outcome

# We will work to engage and support City of London Corporation staff to deliver the Prevent duty

We will continue to provide face to face 'Workshops Raising Awareness of Prevent' (WRAP sessions for staff with bespoke sessions provided where appropriate). In addition, we have launched our e-learning module so that all staff can access WRAP training or refresh their understanding. This will help ensure that there is an accurate understanding of Prevent and its referral process, known as Channel, and how this fits alongside other safeguarding approaches to protect vulnerable people.

#### We will engage with our resident community

We recognise the importance of engaging with the local community groups as they can be invaluable in providing a wealth of knowledge and expertise. We can also

gain an insight and learn to understand the most effective messages and approaches to take.

Building on existing work we will boost understanding and build confidence in how Prevent operates in the City of London. This links strongly to other community engagement work and will also support improvements in how we liaise and support our residents during periods of heightened concern or following major incidents. We are committed to supporting and building confidence in our resident community. This work will involve colleagues in the Community Safety Team, City of London Police as well as the City's Housing Department, our Registered Social Landlord and other agencies.

We will also build on the success of the City of London Police and the Community Safety Team in establishing positive relations with external agencies including the voluntary sector and faith communities. We shall develop our communications and forums with external agencies such as schools, universities, health providers, community and faith groups to support those at the risk of radicalisation. We will also improve and strengthen our connections with key partners such as the City of London Health and Wellbeing Board and City Hackney Children Safeguarding Boards to ensure our work is mutually supportive.

#### We will engage the business community in helping us deliver Prevent

We will be applying a carefully tailored approach in our engagement with the business community making full use of networks, such as the City of London Crime Prevention Association and the Livery Companies.

Existing WRAP training materials are, understandably, focussed very much at public services. Our intention is to produce more business-friendly materials and run specific training aimed at those working in the City's private sector. We recognise that need will vary from sector to sector and will work with businesses representatives to produce appropriate materials and tools that can be shared and delivered at scale. We will also be exploring the opportunity to export our Prevent e-module to businesses.

### **Outcome 2:**

People are safe from violent crime and crimes against the person

#### Why this outcome?

Nationally and across Greater London there has been an increase in violent crime. The City has also witnessed a rise in this category of crime and given the harm to victims and the concerns of our communities this has been identified as a priority for the coming year. We want people to be safe from violent crime. We will continue to work in partnership and be innovative in our approach to tackling crime, targeting hotspots and known offenders. We will also work with our residents, businesses and workers to encourage them to take an active role in crime prevention.

Violence against the person covers a wider variety of offences and incidents. The type of incidents covered range from where a victim may have experienced severe physical or mental harm through to those where there is little or no physical injury but could be emotionally or financially harmed.

The specific crime types include sexual violence and exploitation, domestic abuse and violence (including harmful practice such as Female Genital Mutilation, Honour Based Violence and Forced Marriage), violence with and without injury (the latter includes on-line harassment and internet stalking), child sexual exploitation, trafficking and modern day slavery and when crime or violence is motivated by hate or prejudice.

Within the City, as in many areas, a significant proportion of our violent offences take place within the context of the Night-time economy and so activities to tackle this problem also link to this outcome.

#### **Delivering this outcome**

# We will seek to improve our understanding of the nature of violence against the person within the City by undertaking research and using all available data. This will support evidence based and targeted responses

Working with our partners and external experts we will develop a more comprehensive understanding of the scale and types of violence experienced within the City. For example, not all incidents come to the attention of the police, rather they may come to notice with medical services or be reported to voluntary sector bodies. Therefore, we will continue to work with our local Community and Voluntary Sector services and make best use of resources to ensure we have the best possible understanding of the real nature of violence against the person within the City.

Previous work has provided a good insight into the scope of violence associated with the Night-time economy and excessive alcohol consumption and we will continue to tackle alcohol-related crime through a joined up, partnership approach. While there remain areas for improvement, we are also committed to building up a stronger intelligence picture around other areas, including human trafficking and modern slavery, Child Sexual Exploitation, sexual violence, domestic abuse and vulnerable people. We will use this information to ensure we have appropriate resources and procedures in place and to help inform improved communications with residents, business workers and visitors.

# We will work to increase understanding of the issues surrounding Modern slavery, the right channels to raise the issue and access support.

Modern slavery is an umbrella term, encompassing human trafficking, slavery, servitude and forced labour. The government approach to tackle modern slavery has been heavily shaped by a number of international laws. In March 2015 the Modern Slavery Act 2015 was enacted. The Act includes a number of provisions for local authorities, section 52 places duty on them to identify and refer modern slavery child victims and consenting adult victims through the National Referral Mechanism (NRM).

The agency members of the SCP understand the importance of rising awareness throughout all the agencies in the partnership and our wider communities.

# We will train the City of London Corporation, City of London Police, London Fire Brigade, Probation and Health front line staff to look at the signs of exploitation and make the right referrals and reporting.

We will aim to provide training to all our partners employees, to look and understand the signs of exploitation, as this is a difficult area and there are many types of exploitation. We have a general low number of referrals of this type of abuse and we want to make sure everyone is playing a role against this horrible crime.

# We will engage with our communities to raise awareness of the modern slavery and how we respond in the City.

We need our communities to be the eyes and ears that helps us prevent and stop crime, therefore we will engage with our resident communities but also our business communities to raise awareness and help people understand the signs in their everyday life.

# We will work to increase understanding of the issues around domestic abuse and how to access help and support

We will continue to provide training for our partners and City employers to increase awareness of domestic abuse. This will include guidance on how incidents should be handled while also promoting what services are available to help those experiencing domestic abuse. A new jointly funded Domestic Abuse, Vulnerability and Risk Policy Officer post will also allow for key priorities to be identified.

# We will train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse

Using specialist trainers to ensure City of London staff who come into regular contact with our communities understand the principles and application of risk assessment and safety planning, in the context of domestic abuse, stalking and harassment.

# We will work to support pan-London action to reduce knife crime and response to acid attacks

Given the rising profile of serious youth violence, particularly knife crime, the SCP works hard to keep the community safe and to support our neighbours in other boroughs. We will work closely with the Metropolitan Police and British Transport Police on high visibility operations, such as Operation Sceptre, to deter and detect those carrying knives, other weapons and acid. Systems will be put in place making it easier for those working in cleansing, housing or security to report knife or weapon finds in a way which will promote an effective response and build our intelligence profile. City of London Police will work to deter those thinking of carrying acid and be equipped to respond to incidents. We will also be running initiatives jointly with Trading Standards, community policing and the police cadets to conduct age-related test purchases for the sale of knives from retailers in the Square Mile, complementing the work being carried out by Trading Standards colleagues in other boroughs.

# We will endeavour to strengthen our understanding and responses to domestic abuse and sexual violence

We will be embedding third party reporting mechanisms for people who experience domestic abuse or sexual violence to help ensure we can more accurately assess the number of victims and provide appropriate services.

Across key departments, such as Housing, we will ensure staff who witness or have concerns around domestic abuse or sexual violence are aware of reporting processes. There will also be a directory placed on the City website and available in print form of all related services.

# We will engage with our communities and raise awareness of hate crime, how to report it and how to support people experiencing hate incidents

We will be working internally and externally to raise awareness of hate crime. We will be supporting national campaigns such as National Hate Crime Awareness Week engaging with local residents and workers to stand together against hate crime.

We have produced materials to tell people how to report it and what to do if faced with incidents of hate crime including an e-module.

## **Outcome 3:**

People and businesses are protected from theft and fraud/acquisitive crime

#### Why this outcome?

We want to protect our residents, workers, businesses and visitors from theft and fraud and help protect the City of London's reputation as the world's leading financial centre from the impact of acquisitive crime. Acquisitive crime is another area where

the threat is always evolving. Cyber enabled/on-line fraud is now a very major risk to our residents and our business community.

While the City of London Police provides national leadership in this area, we are also working to ensure that those within the Square Mile are equipped to limit the risk this type of crime poses. There are also issues around street robbery, often involving mobile phones.

A significant problem in the City is the theft of bags, phones, computers and other belongings from social hotspots such as cafes, restaurants and bars. There is a clear link to our increasingly popular Night-time economy and activity from this outcome will overlap with that priority area as well as Violence Against the Person (where force or the threat of force is involved). We are also aware that while there have been some notable successes around bicycle theft and motorbike security these are areas requiring ongoing activity.

#### Delivering this outcome

### We will work to protect our residents, City workers and businesses from on-line fraud

Colleagues from the Department of Communities and Children's Services, City of London Police and the Community Safety Team have worked on developing materials and engaging directly with our residents to help protect them from fraud, including cyber enabled threats. We will continue to develop materials, and utilise our webpages and print literature, to help inform different City communities on how they can protect themselves from on-line fraud. We will also be providing training for front line staff (those who work with vulnerable residents and other groups) to ensure they understand the risks and how to report concerns around such crimes.

Criminals engaged in fraudulent investment businesses target older and vulnerable consumers across the United Kingdom and encourage them to invest money in products that are overpriced, fail to exist or simply fail to deliver the returns that are promised. Often, to give fraudulent investment schemes some credibility, the criminals behind them try and associate themselves with the City of London through the use of prestigious City addresses in their literature or on their websites. Operation Broadway is a partnership initiative between the City's Trading Standards, City of London Police, Action Fraud, HM Revenue and Customs, the Financial Conduct Authority and the Insolvency Service, that has been running since summer 2014.

Operation Broadway continues to be an important response in helping challenge this type of offending. We will continue this work and look to identify particular businesses, for example those involved in mail forwarding who can benefit from support in developing compliance procedures.

# We will utilise various events and forums to provide advice and guidance on how to prevent acquisitive crime from taking place

We will look to use a wide range of planned and one-off events to meet with our communities. Our libraries and other community settings provide an environment where we can engage with individuals and raise awareness and provide advice.

We will also look to use opportunities in new locations to engage with those who work in the City. This will be in addition to well established activity such as bike frame marking and material to help reduce bag thefts. We will also work to maximise the benefits of working with our business community, for example via the City's Crime Prevention Association and local forums.

#### We will help promote the City as a safe place to cycle and walk.

More and more individuals cycle through the City. Developments like the new Bank junction will encourage this growth. We will continue to support our Road Safety colleagues by promoting personal safety advice around cycling, for both cyclists and pedestrians, alongside improved locking, the use of interior bike bays and secure bike racks.

#### We will work to reduce the theft of motorbikes and scooters

We will continue to carefully monitor this situation and support riders, businesses and other partners to improve security around motorbikes and scooters. The use of stolen scooters to enable theft is a matter of concern and we will work with neighbouring boroughs and London partners to develop more effective responses.

# We will seek to raise awareness of associated risks of cyber enable crime through City of London Police

City of London Police are the National Policing Lead for Economic Crime due to the nature of the City. The Partnership is therefore committed to helping aid the City of London Police in addressing the challenges of cyber-enabled crime in the City and protecting our residents and businesses.

We will be undertaking public facing work to highlight common and emerging scams. This will have a focus on our more vulnerable residents, but we will also look to protect our growing student population and business community.

# We will work to reduce acquisitive crime within the night-time economy over Christmas and other peak periods

We will work closely with City of London Police and Licensing colleagues to closely monitor venues experiencing significant problems within their premises. Support will be offered to premises and their clients, including public facing materials and providing bag hangers. There will also be specific operations targeting suspected perpetrators.

Our seasonal campaign will combine advice to the public about looking after themselves and their property. This will provide an opportunity to work closely with public health colleagues and others.

## **Outcome 4:**

Anti-Social Behaviour is tackled and responded to effectively

#### Why this outcome?

Anti-Social Behaviour (ASB) is a concern to both our residents and those who work in, or visit, the City. We will ensure we respond effectively to behaviour that makes the City a less pleasant place. We acknowledge that Anti-Social Behaviour (ASB) is always changing in nature and to prevent and respond to issues that affect our communities we need a multi-agency strategy that includes all the different partners responsible for the work carried out in the Square Mile.

Our upcoming ASB Strategy will set out how we will respond to challenges and help us maximise cooperation through genuine and equal partnerships and a robust response from individual agencies putting people and communities at the heart of everything we do. While partnership working has been a core component of our working practices for some time now, more than ever we need to increase the scale of joint working with new and existing partners to make the most of our collective assets, strengths and talents.

We are committed to give our communities an efficient and effective response and in order to achieve that we will focus on embedding what works, enable good practice and comprehensive understanding of the use of the new set of tools and powers.

#### Delivering this outcome

Proactive response to issues and underlying factors that contribute to nuisance behaviour or offending

# We will work to improve the management of ASB with a greater emphasis on impact of individuals and communities and reduce risk and harm

The City Community Multi Agency Risk Assessment Conference (CCM) approach developed by the Community Safety Team has led to new ways of working. It has proved effective in helping resolve a number of persistent problems and also provided a vehicle to manage high risk individuals.

Provision of training for all agencies participating in the CCM has enabled a greater understanding of its principles and mechanisms. The implementation of E-CINS will also allow for more effective management and information sharing.

# We will work to ensure injunctions and other enforcement powers are used in appropriate cases

The Community Safety Team will continue to support different agencies using injunctions and other enforcement powers. Action will continue to support against persistent begging ensuring those individuals in need are offered support to address any underlying issues.

# We will seek to engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB

Materials have been produced and webpages updated to raise awareness of services available for people experiencing ASB as well on how to report it.

Information will be provided on the Corporation's legal obligations, as well as the Police and other partners, on tackling ASB and the legal tools and powers available. A focus will be on providing our communities with knowledge to allow everyone in the opportunity to access support if they are a victim or witness to ASB.

# We will provide training on existing and new legislations and trends to all relevant staff and partners

The Partnership will continue to provide training on existing and new legislation to all partners, to help them to successfully carry out their duties. Over recent years there have been many changes in the law as well as developing experience in the use of various powers and remedies.

The ASB Strategy is intended to support and develop the Safer City Partnership's approach to tackling ASB throughout the City whilst simultaneously contributing to the outcomes set out in the City of London Corporate Plan in which we aim to contribute to a flourishing society and support a thriving economy keeping people safe and feeling safe.

#### **Outcome 5:**

People are safe and feel safe in the night-time economy

#### Why this outcome?

We will ensure the City remains a safe place to socialise. The City has increasingly taken over as the top destination for a night out and opportunity to socialise with a high concentration of venues providing alcohol and tube stations offering 24-hour services. The City is proactive in its measures to reduce harms associated with a thriving night-time economy (NTE). An effective licensing partnership provides early warnings of problems emerging and have developed a popular award programme for well managed venues.

The City has a reputation as a safe place to socialise and one of the roles of the Safer City Partnership is to make sure people are safe in the night-time economy and supported with a robust multiagency response if safety is challenged. Whilst we actively support the NTE in the City, we continue to monitor its impact as well as developments that may create new challenges such as the 24-hour tube and the increasing size of the residential population. The Late-Night Levy is also an important discretionary power that enables us to put additional resources into those areas that are affected by the night time economy such as policing and cleansing services.

Higher numbers of people enjoying the City can attract those who want to commit criminal activity and may prey on people who may be vulnerable or unaware that they or their belongings are at risk. Raising awareness through multiagency prevention campaigns will help people to develop an understanding of how to look after their belongings, themselves and their friends when socialising in the City.

#### Delivering this outcome

#### We will work to understand the nature and scope of the City's night-time economy and its associated problems

The night-time economy is a complex area and includes a wide range of differing activities and venues. These present different risks and opportunities for crime and nuisance. We will continue to map the City's night-time economy to help provide a picture of the numbers of people coming into the City, the type of venues they visit, and the risk profiles associated with these areas.

This would include looking at the issues such as violent crime which, in association with the night-time economy, increased over the last couple of years. Additionally, we will understand more about substance misuse and the supply of drugs in the City. We will continue our innovative work around identifying the type of substance misuse we see in the City and looking at the Serious and Organised Crime groups involved in their supply.

We will also look at the impact of the changes in the night-time economy on the City and its residents. We will continue to support venues in tackling drug use within their

premises and, through scientific analysis, ensure we have an accurate understanding of the drugs being used.

#### We will promote the Safety Thirst scheme to more premises and maximise its potential as a vehicle to promote community safety.

Safety Thirst is the City's well-established scheme to promote excellence within the licensed trade. Premises who apply to the scheme are evaluated against robust criteria and those who have shown a commitment to reducing crime and antisocial behaviour, whilst helping to ensure a safe and pleasant environment for people to socialise in, are awarded a Safety Thirst certificate.

#### We will continue to explore and develop new approaches to address problems associated with our night-time economy during periods of peak demand

Working closely with our colleagues in Licensing the 'Traffic Light' risk scheme has been a great success. The scheme provides a simple but effective monitoring tool which brings together the findings of the licensing authority and responsible authorities in a way that flags up problematic premises at an early stage. It takes a holistic partnership approach to dealing with problem premises and also recognises best practice, often resolving these matters long before they become more serious or recurring issues.

We will continue to explore the potential of a SOS Bus, a specially adapted bus which provides a safe haven and medical support to people who need it during period of peak demand, following its success during the World Cup and festive period.

Similarly, building on the success of previous seasonal alcohol related campaigns we will also provide those working within the City with advice to help them avoid harm (including being a victim of crime) when socialising in the City. This will also include the distribution of materials such as bag hangers and safety z-cards.

**Street pastors** 



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 7 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3, 7 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

